



# CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION

## NOTICE TO FAMILY AND FRIENDS

On May 26, 2013 Global Tel\*Link (GTL) will charge new, reduced inmate call charges for most domestic collect and pre-paid calls that include local, long distance, and interstate calls. The call set-up charge also known as the surcharge has been removed.

**No action is required to receive the new reduced rates.**

The new rates will be in effect from May 26, 2013 until June 1, 2020.

integrity

innovation

responsiveness

accountability

Rates- Adult Institutions		
Call Type	Per Minute	15-minute call*
Local	\$0.096	\$1.44
IntraLata	\$0.096	\$1.44
InterLata	\$0.135	\$2.03
Interstate	\$0.440	\$6.60
Rates- Youth Institutions		
Call Type	Per Minute	15-minute call*
Local	\$0.028	\$0.42
IntraLata	\$0.028	\$0.42
InterLata	\$0.030	\$0.45
Interstate	\$0.132	\$1.98
*Cost does not include applicable local taxes and Federal Universal Service Fees. \$4.75 Prepaid Account Set Up Fee. All international countries will be at \$0.75 per minute, no surcharge.		

**Please Contact GTL Customer Service  
for billing or blocking questions:**

**1-866-607-6006**

All current and past GTL notices can be found on the CDCR website at:

[http://www.cdcr.ca.gov/Visitors/Receiving\\_Calls\\_From\\_Inmates\\_and\\_Wards.html](http://www.cdcr.ca.gov/Visitors/Receiving_Calls_From_Inmates_and_Wards.html)