

GTL Unveils Major Release of Inmate Telephone Platform

Enhancements enable administrative access from any mobile device, improved functionality, and tighter security

FOR IMMEDIATE RELEASE

Reston, Virginia – January 18, 2017 – <u>GTL</u>, an innovation leader in correctional technology and payment services solutions for government, today announced a major release of its industry-leading centralized inmate calling system featuring a new user interface that enables facility customers to access the system through mobile devices such as smartphones and tablets.

"Today people expect to be able to access everything on a smartphone or a tablet, whether it's shopping, banking, trading stocks, or even setting their thermostat. Now our corrections customers can operate and administer our inmate phone system from any location with any wireless device and have all of the same security they expect when accessing our system from within their facility," stated Eric Gonzalez, Executive Director of Product Management for Inmate Telephones at GTL.

GTL has invested heavily in its platform which in 2016 processed more than 3.3 billion minutes of inmate calls. GTL's inmate telephone platform is the most reliable and robust system in the corrections market, with over 1,000 features and functions used to manage the security of inmate phone calls and protect the safety of the public.

"We engineered a state-of-the-art solution and ran it through a lengthy quality assurance and beta testing process. The result is an upgrade for users that will be as easy to use as adapting to a new layout on their favorite website. While enhancing mobility capabilities, we made all of our features easier to use and further enhanced backend security. I can say with confidence that we have the most secure and state-ofthe-art phone platform in the corrections industry," concluded Mr. Gonzalez.

GTL will be deploying this solution to its customers throughout the early part of 2017. You can see the unveiling of this major release and the latest on our other technology offerings by visiting booth #327 at the American Correctional Association's (<u>ACA</u>) Winter Conference in San Antonio, Texas, January 22-24.

###

About GTL

GTL leads the fields of correctional technology and government payment services with visionary solutions and customized products that integrate seamlessly to deliver security, financial value, and ease of operation for our customers. As a trusted industry leader, GTL provides service to 85% of inmates nationwide, including service to 30 state departments of corrections, the District of Columbia, Puerto Rico, the Federal Bureau of Prisons, and 73 of the 100 largest city/county facilities, including 39 of the top 50. GTL is headquartered in Reston, Virginia, and maintains several regional offices across the country. To learn more about GTL, please visit <u>www.gtl.net</u> or our social media sites on <u>Facebook</u>, <u>Twitter</u>, and <u>LinkedIn</u>.

About ConnectNetwork

GTL's ConnectNetwork is the one-stop resource for friends and family members to connect with their incarcerated loved ones. Friends and family can deposit money into an inmate's accounts, schedule and conduct video visits, and send messages. To learn more about ConnectNetwork, please visit <u>www.connectnetwork.com</u>. You can also view us on <u>Facebook</u> and <u>Twitter</u>.