

GTL Command

Complete control with total visibility

There is nothing more important than control within a correctional facility. With GTL Command, you can see what is happening - every call, visit, message, deposit, and more - to keep operations running smoothly and safely.

GTL Command is our cloud-based, administrative hub that gives staff at correctional and detention facilities complete control of inmate communications, including every service, action, device, and user.

Features

- **PREA and Crime Tips** – Protect inmates and lower facility risk with private communication of PREA and criminal issues for quick facility response.
- **Paperless Requests and Grievances** – Reduce paper-heavy, inefficient, time-consuming processes with a solution that satisfies the requirements of PLRA (Prison Litigation Reform Act), reduces risk of inmate lawsuits, and saves enormous amounts of staff time.
- **24/7 Web-based Availability** – Access information at any time through any internet-enabled computer, tablet, or smartphone.

GTL Command gives you the power to monitor and secure your facility **24 hours a day, 7 days a week.**

- **Live Call and Visit Monitoring** – Monitor and terminate calls and visits as necessary.
- **Permissions and Restrictions** – Manage interactions between inmates and family and friends.
- **Access** – Manage staff permissions by limiting access or providing complete control depending on the individual.
- **Alarms** – Set and receive real-time alerts when inmates are communicating with specific family and friends or phone numbers.
- **User Audit System** – Analyze and manage staff behavior with easy-to-query audit system.

Benefits

- **Total Control** – Complete visibility and control of your users, actions, services, and devices.
- **Monitor Everything** – See and monitor every system action including all calls, messages, deposits, and visits.
- **Inbound Information** – Bring key information to your email or smartphone with customizable alerts and notifications.
- **Always Up to Date** – Cloud-based system automatically updates, so you are always running the most current version.
- **Key Family and Friend Relationships** – Increase investigative insights by understanding relationships between inmates and their friends and family via their communications.
- **Industry Leading Support** – With our automated solution and 24/7 support, you get maximum power and no software to maintain.

For more than **30 years**, GTL has been a partner for administrators and officers, helping to ensure facility safety and security.

By providing total visibility into every aspect of operations, GTL Command shows the complete picture, giving you control over all your facility solutions from the convenience of one screen.

GTL works to transform correctional facilities into rehabilitative environments by providing technology that meets facility needs, keeps communities safe, improves the wellness of incarcerated individuals, and fuels successful reentry for returning citizens. Leading the correctional technology field, GTL provides communication, rehabilitation, investigative, intelligence, finance, and reentry solutions.

