

TITLE PAGE

NEW MEXICO INTEREXCHANGE
TELECOMMUNICATIONS TARIFF

OF

DSI-ITI, LLC

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service for resold long distance telecommunication services provided by DSI-ITI, LLC ("DSI") with principal offices located at 2609 Cameron Street, Mobile, Alabama 36607. This tariff applies for services furnished within the State of New Mexico. This tariff is on file with the New Mexico Public Regulation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: March 29, 2010

Effective: April 27, 2010

By:

Tariff Administrator
2609 Cameron Street
Mobile, Alabama 36607

CHECK PAGE

Pages of this tariff, as listed below, are effective as of the date shown at the bottom of the respective Page(s). Original and revised Pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this Page.

PAGE	REVISION		PAGE	REVISION	
1	Original		21	2 nd Revised	
2	3 rd Revised	*	21.1	1 st Revised	
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5	Original		23.1	1 st Revised	
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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - Changed regulation.
- (D) - Delete or discontinue.
- (I) - Change resulting in an increase to a Customer's bill.
- (M) - Moved from another tariff location.
- (N) - New.
- (R) - Change resulting in a reduction to a Customer's bill.
- (T) - Change in text.

When changes are made in any tariff Page, a revised Page will be issued canceling the tariff Page affected. Changes will be identified on the revised Page(s) through the use of the above mentioned symbols.

TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the Page. Pages are numbered sequentially. However, new Pages are occasionally added to the tariff. When a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each Page. These numbers are used to determine the most current Page version on file with the NMPRC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the NMPRC follows in their tariff approval process, the most current Page number on file with the Commission is not always the tariff Pages in effect. Consult the Check Sheet for Page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Pages** - When a tariff filing is made with the NMPRC, an updated check Page accompanies the tariff filing. The check Page lists the Pages contained in the tariff, with a cross reference to the current revision number. When new Pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the Check Sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some Pages). The tariff user should refer to the latest Check Sheet to find out if a particular Page is the most current on file with the NMPRC.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's or Customer's location to the Carrier's designated point of presence or network switching center.

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls. (N)
(N)

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Customer to communicate utilizing the Company's services.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Carrier or Company - DSI-ITI, LLC, unless otherwise indicated by the context.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations; or **the operator of the correctional facility where DSI-ITI, LLC has installed equipment and is providing service in accordance with a contract between the facility operator and DSI-ITI, LLC**

Commission - Refers to the New Mexico Public Regulation Commission.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

DSI - Refers to DSI-ITI, LLC, unless otherwise clearly indicated by the context.

Jail – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement. (N)
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(N)

(M)

(M)

(M)

(M)

(M) - Material now appears on Page 7.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

NECA - National Exchange Carriers Association.

(M)

NMPRC – Refers to the New Mexico Public Regulation Commission.

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Personal Identification Number (PIN) - A numeric or alpha-numeric sequence which uniquely identifies a travel card or debit card account. See Authorization Code.

(M)

Prison – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

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(N)

Switched Access - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

C.O.	-	Central Office
Corp.	-	Corporation
DSI	-	DSI-ITI, LLC
FCC	-	Federal Communications Commission
IXC	-	Interexchange Carrier
LATA	-	Local Access and Transport Area
LEC	-	Local Exchange Carrier
MTS	-	Message Telecommunications Service
NMPRC	-	New Mexico Public Regulation Commission
PBX	-	Private Branch Exchange

(M) - Material formerly appeared on Page 6.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of DSI-ITI, LLC

DSI's services and facilities are furnished for communications originating at specified points within the State of New Mexico under terms of this Tariff.

Communications originate when the Customer accesses the Company directly or through the facilities of another carrier via one or more access lines, equal access or on a dial-up basis. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis, unless otherwise stated in this tariff. Services are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Applicability of Tariff

This tariff is applicable to telecommunications services provided by DSI within the state of New Mexico.

2.3 Use of Service

2.3.1 Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

2.3.2 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.3.3 The Company may require applicants for service who intend to use the Company's offerings for resale, shared and/or joint use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.

2.3.4 A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Limitations

- 2.4.1** Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.4.2** DSI reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law.
- 2.4.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.4.4** DSI reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Liability of the Company

- 2.5.1** The liability of the Carrier for its willful misconduct or gross negligence is not limited by this tariff.
- 2.5.2** In no event will Carrier be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless caused by Carrier's willful misconduct or gross negligence.
- 2.5.3** The Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Carrier.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Liability of the Company, (Con't.d)

2.5.4 The Carrier shall be indemnified and held harmless by the Customer against:

- A.** Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Carrier's facilities; and
- B.** Claims for patent infringement arising from combining or connecting the Carrier's facilities with apparatus and systems of the Customer; and
- C.** All other claims arising out of any act or omission of the Customer in connection with any service provided by the Carrier.

2.5.5 The Carrier will make no refund of overpayments by a Customer unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment and Credit Regulations

2.6.1 Payment Arrangements

- A.** The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by DSI. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). This includes payment for calls or services originated at the Customer's numbers(s) or incurred at the specific request of the Customer.
- B.** All charges due by the Customer are payable upon receipt to the Company or to any agency authorized to receive such payments.
- C.** Payment is within thirty (30) days subsequent to the invoice date and is considered past after the thirty day period.
- D.** In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owned to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the unpaid charges accruing at a rate of one-and-one half percent (1.5%) per month. Collection fees on unpaid charges shall begin to accrue when the account is assigned to an outside collection agency.
- E.** The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment and Credit Regulations, (Cont'd.)

2.6.2 Deposits

The Company does not collect deposits from its Customers.

2.6.3 Reserved for Future Use

2.6.4 Late Payment Fees

A late payment fee of 1.5% per month will be charged on any past due balance. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to New Mexico state law.

2.6.5 Reserved for Future Use

2.6.6 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) for services billed in arrears are listed as separate line items and are not included in the quoted rates.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Miscellaneous Rates and Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

2.8 Refunds or Credits for Service Outages or Deficiencies

2.8.1 Interruption of Service

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

2.8.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available for such tests and adjustments as may be deemed necessary for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.9 Cancellation by Customer

Customers may cancel service at any time, either verbally or orally or in writing. Customers are responsible for all charges up through the actual disconnect date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

2.10 Refusal or Discontinuance by Company

2.10.1 DSI may refuse or discontinue service with proper notice to the Customer for any of the following reasons:

- A.** For failure of the Customer to pay a bill for service when it is due.
- B.** For failure of the Customer to meet the Company's deposit and credit requirements.
- C.** For failure of the Customer to make proper application for service.
- D.** For Customer's violation of any of the Company's rules on file with the Commission.
- E.** For failure of the Customer to provide the Company reasonable access to its equipment and property.
- F.** For Customer's breach of the contract for service between the Company and the Customer.
- G.** For a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.
- H.** When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Refusal or Discontinuance by Company, (Cont'd.)

2.10.2 DSI may refuse or discontinue service without notice to the Customer for any of the following reasons:

- A.** In the event of tampering with the Company's equipment;
- B.** In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the company's equipment, the public or to employees of the Company; or
- C.** In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- D.** For violation of or non-compliance with the Commission's regulations governing access line or interexchange service supplied by carriers or for violation of or non-compliance with the carrier's tariff on file with the Commission.
- E.** Failure to pay for services rendered subsequent to proper notice.
- F.** Request for service or delinquency in payment for service at an indebted household, unless a customer in the indebted household to whom service is provided and billed has made prompt payment for such service.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Terminal Equipment

Company's facilities and service may be used with or terminated in Customer-provided or Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer or Customer, except as otherwise provided. Customer or Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

2.12 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer

2.13 Other Rules

2.13.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers or Customers as required to meet changing regulations, rules or standards of the NMPRC.

2.13.2 DSI may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Authorization Codes when the Company deems it necessary to take such action to prevent unlawful use of its service. DSI will restore services as soon as service can be provided without undue risk.

SECTION 3 - SERVICES AND RATES DESCRIPTIONS

3.1 General

DSI-ITI, LLC provides automated operator assisted services to inmates of confinement facilities for communications originating and terminating within the State of New Mexico. The Company's services are available twenty-four (24) hours per day, seven (7) days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged on a monthly flat rate basis for unlimited intrastate and interstate toll calls placed through the Company's network. Charges do not vary by mileage band, class of call, time of day, day of week and/or call duration.

3.2 Timing of Calls

The Company does not offer time sensitive calls.

3.3 Rate Periods

The Company does not offer time-of-day discounts.

3.4 Holidays

The Company does not offer Holiday discounts.

3.5 Calculation of Distance

The Company does not offer mileage-sensitive services.

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.6 Institutional Operator Assisted Calling

Institutional operator assisted service allows Inmates to place Collect Calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by DSI. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

For services provided to Inmates of Institutions, the following special conditions apply:

- a. Calls to "900", "976" or other pay-per-call services are blocked by DSI.
- b. At the request of the Institution, DSI may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- c. At the request of the Institution, DSI may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- d. At the request of the Institution, DSI may block Inmate access to specific telephone numbers.
- e. Availability of DSI's services may be restricted by the Institution to certain hours and/or days of the week.

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.6 Institutional Operator Assisted Calling, (Cont'd.)

- f.** Notices or signage will be posted at an Institution, unless the Institution instructs the Company that no notices or signage concerning the Company's services will be posted with its instruments. In the event that the Institution instructs the Company that no notices or signage concerning the Company's services will be posted, information concerning DSI's rates and services will be provided to inmates in an alternative way. Inmates may obtain information regarding rates and services by requesting such information from the Institution's administration.
- g.** At the request of the Institution, DSI may impose time limits on local and long distance calls placed using its services.
- h.** At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.6 Institutional Operator Assisted Calling, (Cont'd.)

3.6.1 Local Rates and Charges

A. Rate Plan 1

Rate Per Minute: \$0.07

B. Rate Plan 2

Rate Per Minute: \$0.10

C. Rate Plan 3

Rate Per Minute: \$0.15

(D) | (C)
|
(D) |
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(D) | (C)
|

3.6.2 IntraLATA / InterLATA Rates and Charges

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Rate Plan 1

1. IntraLATA / InterLATA Usage Rates

IntraLATA Per Minute Rate: \$0.25
InterLATA Per Minute Rate: \$0.25

B. Rate Plan 2

1. IntraLATA / InterLATA Usage Rates

IntraLATA Per Minute Rate: \$0.20
InterLATA Per Minute Rate: \$0.20

(D) |
(D) |

(D) |
(D) |

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.6 Institutional Operator Assisted Calling, (Cont'd.)

3.6.2 IntraLATA / InterLATA Rates and Charges, (Cont'd.)

C. Rate Plan 3

Rate Per Minute:

\$0.15

(D)
(C)

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.7 Prepaid Collect Service

3.7.1 Description

Prepaid Collect Service allows recipients of collect calls from inmate facilities to set up a prepaid account with the Company from which such calls are decremented.

Inmates place a collect call through the standard dialing pattern to a specific telephone number (station to station). The Customer accepts the collect call and the charges for that call are deducted from the Customer's Prepaid Account. Funds in this Prepaid Account may only be used for payment of calls received by Customers to their telephone number specified to the Company when the Prepaid Account is established.

Prepaid Collect Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Per call and usage for each call placed is deducted from the Available Usage Balance in the Inmates's Prepaid Account. Customers may obtain the current Available Usage Balance, last payment made and last payment date by calling the Company's Customer Service toll free number twenty-four (24) hours a day, seven (7) days a week.

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.7 Prepaid Collect Service, (Cont'd.)

3.7.2 Local Rates and Charges

A. Rate Plan 1

Rate Per Minute \$0.07

B. Rate Plan 2

Rate Per Minute: \$0.10

C. Rate Plan 3

Rate Per Minute: \$0.15

(C)
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3.7.3 IntraLATA / InterLATA Rates and Charges

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Rate Plan 1

1. IntraLATA / InterLATA Usage Rates

IntraLATA Per Minute Rate: \$0.25
 InterLATA Per Minute Rate: \$0.25

B. Rate Plan 2

1. IntraLATA / InterLATA Usage Rates

IntraLATA Per Minute Rate: \$0.20
 InterLATA Per Minute Rate: \$0.20

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SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.7 Prepaid Collect Service, (Cont'd.)

3.7.3 IntraLATA / InterLATA Rates and Charges, (Cont'd.)

C. Rate Plan 3

Rate Per Minute: \$0.15

(D)
(C)

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.8 Institutional Prepaid Service

3.8.1 Description

Institutional Prepaid Service allows inmates to set up prepaid accounts for outbound calling. Prepaid calls are originated when the inmate enters their unique PIN and destination number. The institution has the option of enabling a function requiring positive call acceptance on each call placed via Institutional Prepaid Service.

With the assistance of the institution, the company will set up a Prepaid Account for calls placed from the institution. Funds in the Prepaid Account may only be used for payment of calls placed by inmates. The Company's system informs the inmate of the Available Usage Balance remaining in the Prepaid Account upon access to place a call, and prompts the inmate Customer to place a call by entering the destination telephone number.

Institutional Prepaid Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Per call and usage for each call placed is deducted from the Available Usage Balance in the Inmate's Prepaid Account on a real time basis as the call progresses.

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.8 Institutional Prepaid Service, (Cont'd.)

3.8.2 Local Rates and Charges

A. Rate Plan 1

Rate Per Minute: \$0.07

B. Rate Plan 2

\$0.10

C. Rate Plan 3

Rate Per Minute: \$0.15

(D) | (C)
|
(D) |
|
|
(D) | (C)

3.8.3 IntraLATA / InterLATA Rates and Charges

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Rate Plan 1

1. IntraLATA / InterLATA Usage Rates

IntraLATA Per Minute Rate: \$0.25
InterLATA Per Minute Rate: \$0.25

B. Rate Plan 2

1. IntraLATA / InterLATA Usage Rates

IntraLATA Per Minute Rate: \$0.20
InterLATA Per Minute Rate: \$0.20

(D) |
|
(D) |
|
|
(D) | (D)

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.8 Institutional Prepaid Service, (Cont'd.)

3.8.3 IntraLATA / InterLATA Rates and Charges, (Cont'd.)

C. Rate Plan 3

Rate Per Minute: \$0.15

(D)
(C)

3.9 Miscellaneous Charges

[This Section Reserved For Future Use]

(D)

(D)

SECTION 3 - SERVICES AND RATES DESCRIPTIONS, (CONT'D.)

3.10 Ancillary Service Charges

3.10.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

3.10.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$3.00

(R)

3.10.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

SECTION 4 - PROMOTIONS

4.1 Special Promotions

The Company may, from time to time, offer services in this Tariff at special promotional rates and/or terms. Such promotional arrangements shall be filed with the Commission when so required. All rates and terms contained in this Tariff shall continue to apply unless specifically addressed in the promotional agreements.

The Company will provide the Commission with a five (5) day written notice prior to implementing any promotional offering. Promotional offerings will have a ninety (90) day maximum duration period.

SECTION 5 - CONTRACT SERVICES

5.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six (6) months after the initial offering to the first contract Customer for any given set of terms.