
SERVICE

RATE

Institutional Collect-Only Rates and Charges

A.	Local Services Rates and Charges		
1.	Per Minute Rate	\$0.50	(C) (D)
B.	IntraLATA Services Rates and Charges OPTION A		
1.	Per Minute Rate		(C)
	DAY	\$0.35	
	EVENING	\$0.25	
	NIGHT/WEEKEND	\$0.11	
			(D)
C.	IntraLATA Services Rates and Charges OPTION B		
1.	Rate per minute	\$0.69	(C) (C) (D)

PREPAID BASIC RATES

A.	Local Service Rates and charges (Local Operator assisted collect-only calls placed by inmates)		
1.	Per Minute Rate	\$0.50	(C) (D)

(

PREPAID BASIC RATES (Cont'd.)

B.	IntraLATA Service Rates and Charges — OPTION A		
1.	Per Minute Rate		(C)
	DAY	\$0.35	
	EVENING	\$0.25	
	NIGHT/WEEKEND	\$0.11	(D)
C.	IntraLATA Service Rates and Charges — OPTION B		
1.	Rate Per Minute	\$0.69	(C) (C) (D)

MISCELLANEOUS CHARGES

A	Ancillary Service Charges		(D)(N)
1	Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).		
	Automated payment fees	\$3.00	
2	Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.		
	Live Agent Fee	\$5.95	
3	Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.		
	Paper Bill/Statement Fees	\$2.00	(D)(N)

DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

1.5 [Reserved For Future Use], (Cont'd.)

(D)

(D)

ADVANCED PAY ACCOUNTS

Rates and Charges

- A. Option 1- Same as those set forth in the Company's institutional collect call rate schedules.
- B. Option 2- provided at a discount, per request of correctional facility.

PREPAID DEBIT ACCOUNTS

Rates and Charges

- A. Option 1- Same as those set forth in the Company's institutional collect call rate schedules.
- B. Option 2- provided at a discount, per request of correctional facility

(This page was originally effective November 12, 2010. The effective date shown below is revised in connection with the required biennial tariff filing.)