

Public Communications Services, Inc.

12021 Sunset Hills Road, Suite 100

Reston, VA 20190

Issued By: Tariff Administrator

Interstate/International Rates, Terms & Conditions

Original Page 1

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

PUBLIC COMMUNICATIONS SERVICES, INC.

**Interstate and International
Rates, Terms and Conditions**

Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 1 - DEFINITIONS

Access Line - An arrangement which connects the Customer's telephone to a PCS designated switching center or point of presence.

Account Code - See Authorization Code.

Additional Period - The rate element used to bill chargeable time when a call continues beyond the Initial Period. The Additional Period starts when the Initial Period ends. Additional Period rates apply to any fraction of the time period for chargeable time beyond the Initial Period. Additional Periods vary by rate schedule and are specified in each individual rate table contained in later sections of this RTC.

Aggregator - A Customer of the Company, including any person, firm, corporation, or other legal entity which contracts with PCS for installation of the Company's services and makes such services available for use by guests, patrons, visitors or other transient third parties at the Aggregator's location. The Aggregator is responsible for compliance with the terms and conditions of this RTC.

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls. (N)
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Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Company's services under the terms and regulations of this RTC.

Automated Collect Call - Calls billed to the called party that are completed through an automated call processing system. The automated system prompts the call originated and called party. The called party must accept charges for the call and is responsible for payment.

Company or Carrier - Public Communications Services, Inc. unless otherwise clearly indicated by the context.

Confinement Institution - Used throughout this RTC to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with PCS for the provision of service for use by their Inmate population.

Correctional Institution - See Confinement Institution.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 1 - DEFINITIONS (CONT'D)

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this RTC. The term Customer includes persons, firms, partnerships, corporations or other legal entities who do not have a pre-existing account or relationship with the Company but use the services of the Company on a per call basis from Aggregator locations or through equipment provided by an Aggregator. In the case of collect-only calling services provided to Inmates of Confinement Institutions, the called party is the Customer and is responsible for payment of charges.

Equal Access - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, Customers can presubscribe their telephone line(s) to their preferred interexchange carrier.

Inmates - The confined population of Institutions.

Institutions - See Confinement Institution.

Jail – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

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LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

LEC - Local Exchange Company.

Mainland United States - The forty-eight (48) states within the continental United States of America and the District of Columbia.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

PCS - Used throughout this RTC to refer to Public Communications Services, Inc.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 1 - DEFINITIONS (CONT'D)

Pay Telephone - Telephone instruments provided by the Company, Customer, Aggregator or Institution for use by its guests, patrons, visitors, transient third parties or for use by inmates of confinement institutions. Pay Telephones permit the user to place calls to other parties and bill such calls on a non sent-paid or sent paid-basis. To facilitate sent-paid calling, Pay Telephones can be equipped with a credit card reader, coin box, or similar device that allows charges to be collected for each call at the instrument.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Prison – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

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RTC - Refers to the Rates, Terms & Conditions document

Subscriber - Used throughout this RTC to refer to Customers, Aggregators or Institutions which arrange for the Company to provide, discontinue or rearrange for telecommunication services on behalf of itself or others.

Switched Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

United States - For purposes of this RTC the term "United States" includes the Mainland United States of America, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, and the Commonwealth of the Northern Mariana Islands (CNMI).

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS

2.1 Undertaking of Public Communications Services, Inc.

PCS provides services for communications originating at Correctional or Confinement Institutions between locations within the United States and between the United States and foreign countries.

2.1.1 The Company undertakes to furnish communications service pursuant to the terms of this RTC in connection with one-way and/or two-way communications originating and terminating between points within the United States and between the United States and international destinations listed herein. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

2.1.2 The Company is responsible under this RTC only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.3 PCS arranges for installation, operation, and maintenance of the communications services provided in this RTC for Customers in accordance with the terms and conditions set forth under this RTC. PCS may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Subscriber's location to the PCS network. The Subscriber shall be responsible for all charges due for such service arrangements.

2.2 Use of the Company's Service

2.2.1 Services provided under this RTC may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

2.2.2 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.3 A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this RTC. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this RTC.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.3 Limitations

- 2.3.1** PCS provides calling services to inmates and other incarcerated persons in Confinement Institutions. Service provided to Confinement Institutions for use by Inmates may be restricted or otherwise limited under the direction of authorized personnel of the Confinement Institution's administration at the administration's own discretion.
- 2.3.2** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this RTC.
- 2.3.3** The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this RTC, or in violation of the law.
- 2.3.4** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.5** Service may be limited or discontinued by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Account Codes or Authorization Codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. Service will be restored service as soon as it can be provided without undue risk.
- 2.3.6** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.3.7** Foreign Telecommunications Administrations may impose upon the portion of the end-to-end international service or facilities which they provide certain limitations, prohibitions or restrictions which may have the effect of limiting the ability of Customers to utilize the services furnished by the Company. It is the responsibility of the Customer to confirm any limitations, prohibitions or restrictions imposed by the Foreign Telecommunications Administration.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.4 Assignment and Transfer

All facilities provided under this RTC are directly or indirectly controlled by Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. All regulations and conditions contained in this RTC shall apply to all such permitted assignees or transferees, as well as all conditions of service. Such transfer or assignment, when permitted, shall only apply where there is no interruption of the use or location of the service or facilities.

2.5 Use

Services provided under this RTC may be used for any lawful purpose for which the service is technically suited, limited to the provisions of this RTC.

2.6 Terminal Equipment

Company-provided facilities and service may be used with or terminated in Company – or Customer-provided terminal equipment or communications systems, such as telephone sets, PBX or key system. Such terminal equipment shall be furnished and maintained under contract between PCS and the Subscriber. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.7 Liability of the Company

- 2.7.1** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed \$100.00 or an amount equivalent to the proportionate charge to the Customer as described in this RTC, whichever is greater, for the period during which the faults in transmission occur.
- 2.7.2** The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this RTC, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.7.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by the Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this RTC; or for any act or omission of the Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.7.4** The Company shall not be liable for any defacement of or damages to the premises of a Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.
- 2.7.5** Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.

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SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.7 Liability of the Company (Cont'd)

- 2.7.6** The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- 2.7.7** The Company shall be indemnified and saved harmless by the Subscriber from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- A) any act or omission of: (a) the Subscriber, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers, except as contracted by the Company;
 - B) any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Subscriber or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - C) any unlawful or unauthorized use of the Company's facilities and services;
 - D) breach in the privacy or security of communications transmitted over the Company's facilities;
 - E) any non-completion of calls due to network busy conditions;
 - F) And any other claim relating to the use of or furnishing of use of the Company's services or facilities which resulted from any act or omission of the Subscriber, Authorized Users, inmates, guests, patrons, visitors or other transient third parties using the services of the Company through the Company's or Subscriber's equipment; or any other entity.

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SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.8 Responsibilities of the Subscriber or Customer

2.8.1 The Subscriber is responsible for making proper application for service; placing any necessary orders; for complying with RTC regulations; and payment of charges for services provided. Responsibilities include, but are not limited to the following:

- A) The Subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available to other users by the Subscriber.
- B) If required for the provision of the Company's services, the Subscriber must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- C) The Subscriber is responsible for arranging access to its premises at times acceptable to the Company when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of PCS's services.
- D) The Subscriber shall ensure that any Subscriber provided equipment and/or systems are properly interfaced with Company facilities or services, that the signals emitted into Company's network are of the proper mode, bandwidth, power, and signal level for the intended use and in compliance with the criteria set forth in this RTC, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.
- E) The Subscriber must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Subscriber or others, by improper use of the services, or by use of equipment provided by the Subscriber or others.
- F) The Subscriber must pay for the loss through theft of any Company equipment installed at Subscriber's premises.
- G) The Subscriber is responsible for establishing its identity as often as necessary during the course of a call.
- H) The Subscriber is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.9 Billing and Payment

2.9.1 Responsibility for Charges

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or its Authorized Users for transmission of calls via the Company's network. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- A) any delegation of authority resulting in the use of Customer's communications equipment and/or network services which result in the placement of calls via the Company;
- B) any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
- C) any calls placed by or through the Customer's equipment via any remote access feature(s);

2.9.2 Payment for Service

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction.

Services provided by the Company, if utilized by inmates of confinement facilities are offered in accordance with facility-authorized programs. The Company may request that the confinement facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.9 Billing and Payment, (Cont'd)

2.9.3 Disputed Charges

Any objections to billed charges must be reported to the Company or its billing agent within twenty (20) days of the closing date printed on the bill issued to the Customer. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.9.4 Late Payment Fees

A late payment fee of 1.5% per month will be charged on any past due balance. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent.

2.9.5 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent.

2.9.6 Minimum Service Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this RTC or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.9 Billing and Payment, (Cont'd)

2.9.7 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures and to establish a maximum predetermined credit limit. Where a requested billing method cannot be validated or maximum credit limit established, the Company may refuse to provide service or otherwise restrict or interrupt service to a Customer. The Company may also refuse service for invalid telephone numbers, invalid calling card or commercial credit card numbers, refusal of a called party to accept responsibility for payment, failure to keep the outstanding balance due below the credit limit or any other circumstances which may prevent the Company from collecting the charges due for a call.

For services provided to inmates of confinement facilities, the Company may require a deposit or advance payment from billed parties for charges which exceed a maximum credit amount predetermined by the Company based on the Customer's credit worthiness. The Customer may exceed this predetermined credit amount by first paying an advance payment or deposit to the Company in an amount equal to the amount of additional credit authorization requested by the Customer.

2.9.8 Taxes

- A) All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this RTC.
- B) To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.9.9 Universal Service Recovery

In connection with the FCC's Universal Service Orders, PCS will pay a percentage of its retail revenues to support the Universal Service Fund ("USF") PCS will pass-through the USF assessment to its Customers by assessing a surcharge applicable to all interstate and international usage charges, exclusive of taxes. This surcharge is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service. The percentage shall be as dictated by the FCC and adjusted periodically in accordance with FCC requirements.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.10 Deposits

The Company does not normally require deposits. However the Company reserves the right to collect an amount not to exceed 2 months estimated charges as a deposit from Customers whose credit history is unacceptable or unknown to the Company. Deposits, if collected, will be collected and maintained in accordance with Commission rules.

2.11 Advance Payments

The Company does not normally require advance payments for service. However, for Customers whom the Company determines an advance payment is necessary, PCS reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.12 Refunds or Credits for Service Outages or Interruptions

2.12.1 Credit allowances for interruption periods which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this RTC. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

2.12.2 For purposes of credit computation every month shall be considered to have seven hundred and twenty (720) hours. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than four (4) hours. The Customer shall be credited for an interruption of four (4) or more hours at the rate of 1/720th of the monthly charge for the services affected for each day that the interruption continues. The formula used for computation of credits is as follows:

$$\text{Credit} = A/720 \times B$$

A = outage time in hours (must be 4 or more)

B = total monthly recurring charge for affected service.

2.12.3 For usage sensitive long distance services, credits will be limited to, at maximum, the price of the initial period of the individual call that was interrupted plus any operator service charges or surcharges required to reconnect the caller.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.13 Cancellation or Termination of Service

2.13.1 Cancellation by Customer

Customers of presubscribed long distance services may cancel service by providing the Company with written or verbal notification thirty (30) days prior to the requested cancellation date. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until thirty (30) days after the date that the cancellation notice is received, whichever is later.

2.13.2 Cancellation by Company

- A) The Company may terminate service to a Customer for nonpayment of undisputed charges or other violation of this RTC or provision of law upon five (5) days written notice to the Customer without incurring any liability for damages due to loss of telephone service to the Customer. Charges will not be considered past due until twenty (20) days from the closing date printed on the Customer's bill.
- B) The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Subscriber shall be given five (5) days notice to comply with any rule or remedy any deficiency:
 - (1) For non-compliance with or violation of any the Company's rules and regulations as set forth herein; or non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
 - (2) For telephone service use for any purpose other than that described in the application.
 - (3) For neglect, failure or refusal to provide reasonable access to PCS or its agents for the purpose of inspection and maintenance of equipment owned by PCS or its agents.
 - (4) Without notice in the event of Subscriber use of equipment or services in such a manner as to adversely affect the Company's equipment or service to others.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.13 Cancellation or Termination of Service, (Cont'd)

2.13.2 Cancellation by Company, (cont'd)

B) Continued

- (5) In the event of tampering with the equipment or services owned by the Company or its agents.
- (6) In the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, PCS may, before restoring service, require the Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (7) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such services.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.14 Interconnection

Service furnished by PCS may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Subscriber is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Subscriber.

2.15 Subscriber Provided Equipment

2.15.1 The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Subscriber. The Subscriber is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of PCS's service.

2.15.2 When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry. The Subscriber is responsible for ensuring that Subscriber-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Subscriber's expense, subject to prior Subscriber approval of the equipment expense.

2.16 Company Provided Equipment

The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Subscriber. The Subscriber may not nor may they permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.17 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and credit for the interruption is requested by the Customer.

2.18 Use of Recording Devices

Customers and Authorized Users who use recording devices do so at their own risk. A Customer or Authorized User may only use a recording device if the Customer or Authorized User complies with the requirements of this section and is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

2.18.1 Customers or Authorized Users may record a conversation if the Customer or Authorized User first obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.

2.18.2 A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversation that a recording device is being used.

2.18.3 The requirements of 2.18.1 and 2.18.2 are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

Posted: May 8, 2015

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 2 - TERMS AND CONDITIONS (CONT'D)

2.19 Adjustment to Rates and Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.

2.20 Contracts

Service is offered on a contractual basis to meet the specific and specialized requirements of Confinement Institutions. The terms of each contract shall be mutually agreed upon between the facility and the Company and may include discounts on rates contained herein, charges for specially designed non-telecommunications services, restrictions on the use of certain telephone services or other customized features.

2.21 Contract Rates/Individual Case Basis (ICB) Arrangements

In lieu of the rates otherwise set forth in this RTC, rates and charges for services may be established at negotiated rates on an Individual Case Basis (ICB). ICB rates, terms and conditions will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligations and regulation set forth in this RTC shall be incorporated into, and be part of, said contract, and shall be binding on Company and Customer.

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES

3.1 General

PCS provides interstate and international telecommunications services between points within the United States and between foreign locations as specified in this RTC. The Company's services are available twenty-four hours per day, seven days a week. Unless otherwise specified in this RTC, intrastate service is offered in conjunction with interstate and international service.

In addition, the Company offers automated operator assisted collect-only calling services for use by inmates of prisons, jails or other Confinement Institutions. Inmate access to the Company's services may be restricted by the administration of the Institution served.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network.

3.2 Timing of Calls

3.2.1 Billing for calls placed over the PCS network is based in part on the duration of the call as follows, unless otherwise specified in this RTC.

3.2.2 Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.

3.2.3 Chargeable time for each call ends when one of the parties disconnects from the call.

3.2.4 Unless otherwise specified in this RTC, the minimum Initial Period for billing purposes is one (1) minute.

3.2.5 Unless otherwise specified in this RTC, billing for Additional Periods (usage after the Initial Period) is in full one (1) minute increments.

3.2.6 The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

Posted: February 5, 2014

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.3 Rate Periods and Holidays

3.3.1 For time of day sensitive services, the following rate periods apply unless otherwise specified in this RTC:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

3.3.2 Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

3.3.3 Holidays

The Company does not discount calls based on Holidays.

3.4 Calculation of Distance

The Company does not rate calls based on mileage or distance.

Posted: February 5, 2014

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.5 Interstate Calling

A number of special blocking and screening capabilities are available with institutional operator services provided by PCS. These capabilities allow Confinement Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

All services are provided to Confinement Institutions under contract.

3.5.1 For services provided to Inmates of Confinement Institutions, the following special conditions may apply:

- A) Calls to "900", "976" or other pay-per-call services are blocked by PCS.
- B) At the request of the Confinement Institution, PCS may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- C) At the request of the Confinement Institution, PCS may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- D) At the request of the Confinement Institution, PCS may block Inmate access to specific telephone numbers.
- E) Availability of PCS's services may be restricted by the Confinement Institution to certain hours and/or days of the week.
- F) At the request of the Confinement Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning PCS's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- G) At the request of the Confinement Institution, PCS may impose time limits on local and long distance calls placed using its services.
- H) At the request of the Confinement Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

Posted: February 5, 2014

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.6 Automated Collect Service

Automated Collect Service allows Inmates of Confinement Institutions to place Collect Calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

Automated Collect Service provides an automated announcement on behalf of the caller. The called party must accept responsibility for payment of the charges by accepting the call. If the call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed for a second time. If acceptance does not occur after the second announcement, the call is automatically terminated.

Posted: February 5, 2014

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.7 Prepaid Collect Service

Prepaid Collect Service allows recipients of collect calls from inmate facilities to set up a prepaid account with the Company from which such calls are decremented. Inmates place a collect call through the standard dialing pattern to a specific telephone number (station to station). The Subscriber accepts the collect call and the charges for that call are deducted from the Subscriber's Prepaid Account. Funds in this Prepaid Account may only be used for payment of calls received by Subscribers to their telephone number specified to the Company when the Prepaid Account is established.

Prepaid Collect Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Per call and usage for each call placed is deducted from the Available Usage Balance in the Inmate's Prepaid Account. Customers may obtain the current Available Usage Balance, last payment made and last payment date by calling the Company's Customer Service toll free number twenty-four (24) hours a day, seven (7) days a week.

Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.8 Institutional Prepaid Service (Debit)

Institutional Prepaid Service (Debit) allows inmates to set up prepaid accounts for outbound calling. Prepaid calls are originated when the inmate enters their unique PIN and destination number. The Institution has the option of enabling a function requiring positive call acceptance on each call placed via Institutional Prepaid Service.

With the assistance of the institution, the company will set up a Prepaid Account for calls placed from the institution. Funds in the Prepaid Account may only be used for payment of calls placed by inmates. The Company's system informs the inmate of the Available Usage Balance remaining in the Prepaid Account upon access to place a call, and prompts the inmate Customer to place a call by entering the destination telephone number.

Institutional Prepaid Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments. Usage for each call placed is deducted from the Available Usage Balance in the Inmate's Prepaid Account on a real time basis as the call progresses.

(T)

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.9 Rates and Charges - Interstate

Collect:

Rate Per Minute: \$0.25

Prepaid/Debit:

Rate Per Minute: \$0.21

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(C)

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3.9 [Reserved For Future Use], (Cont'd.)

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.9 [Reserved For Future Use], (Cont'd.)

(D)

(D)

Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International

Contract 10001

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10002

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10003

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.89

Contract 10004

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10005

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10006

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.85
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$1.13
Canada Debit	(D)	\$1.13

Contract 10007

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.89
International Debit	(D)	\$0.89
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.89
Canada Debit	(D)	\$0.89

Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10008

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10009

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10010

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91

Contract 10011

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10012

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10013

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10014

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75

Contract 10015

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10016

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.86
International Debit	(D)	\$0.86

Contract 10017

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.85

Contract 10018

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.89

Contract 10019

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10020

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

Contract 10021

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10022

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.85
Canada Prepaid	(D)	\$0.75
Canada Debit	(D)	\$0.75

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10023

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75

Contract 10024

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.85

Contract 10025

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.90
Canada Debit	(D)	\$0.90

Contract 10026

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90
Canada Collect	(D)	\$1.50

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10027

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10028

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

Contract 10029

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10030

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

Contract 10031

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10032

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10033

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.89
International Debit	(D)	\$0.89
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.89
Canada Debit	(D)	\$0.89

Contract 10034

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75

Contract 10035

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.85

Contract 10036

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.89
International Debit	(D)	\$0.89

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10037

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10038

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91

Contract 10039

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10040

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10041

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.89
International Debit	(D)	\$0.75

Contract 10042

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.90
Canada Debit	(D)	\$0.90

Contract 10043

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10044

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$1.52
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$1.52

Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10046

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

Contract 10047

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.90
Canada Debit	(D)	\$0.90

Contract 10048

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.85

Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10049

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10050

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.86
International Debit	(D)	\$0.86

Contract 10051

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91

Contract 10052

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10053

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$1.52
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$1.52

Contract 10054

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

Contract 10055

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10056

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

Contract 10057

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.96
International Debit	(D)	\$0.96
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.96
Canada Debit	(D)	\$0.96

Contract 10058

Call Type	(D)	Per Minute
International Collect	(D)	\$0.00
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10059

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.85
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$1.13
Canada Debit	(D)	\$1.13

Contract 10060

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.85

Contract 10061

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10062

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.75
Canada Debit	(D)	\$0.75

Contract 10063

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10064

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10066

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75

Contract 10067

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75

Contract 10068

Call Type	(D)	Per Minute
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$1.00
Canada Debit	(D)	\$1.00

Contract 10069

Call Type	(D)	Per Minute
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$1.00
Canada Debit	(D)	\$1.00

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10070

Call Type	(D)	Per Minute
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$1.00
Canada Debit	(D)	\$1.00

Contract 10072

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10073

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10074

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75

Contract 10075

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.89
International Debit	(D)	\$0.75

Contract 10076

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10077

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10078

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.21
International Debit	(D)	\$0.21
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$1.17
Canada Debit	(D)	\$1.17

Contract 10079

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10080

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.89
International Debit	(D)	\$0.89

Contract 10081

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.89
International Debit	(D)	\$0.75

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10082

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10083

Call Type	(D)	Per Minute
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$1.17
Canada Debit	(D)	\$1.17

Contract 10084

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10085

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10086

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.89
International Debit	(D)	\$0.75

Contract 10087

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10088

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.75
Canada Debit	(D)	\$0.75

Contract 10089

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$1.52
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$1.52

Contract 10090

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10091

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.86
International Debit	(D)	\$0.86

Contract 10092

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10093

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10094

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10095

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10096

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 10097

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.89
International Debit	(D)	\$0.75

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10098

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.91

Contract 10099

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.89

Contract 10100

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.91
International Debit	(D)	\$0.91
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.91
Canada Debit	(D)	\$0.91

Contract 10101

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.92
International Debit	(D)	\$0.92
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.92
Canada Debit	(D)	\$0.92

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10102

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.85
International Debit	(D)	\$0.89

Contract 10103

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.75
International Debit	(D)	\$0.75

Contract 10104

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.90
Canada Debit	(D)	\$0.90

Contract 10105

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.90
Canada Debit	(D)	\$0.90

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 10106

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.90
Canada Debit	(D)	\$0.90

Contract 10107

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.86
International Debit	(D)	\$0.86

Contract 11073

Call Type	(D)	Per Minute
International Prepaid	(D)	\$0.90
International Debit	(D)	\$0.90

Contract 20001

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.20
Canada Prepaid	(D)	\$0.21
Canada Debit	(D)	\$0.21

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20002

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.20
Canada Prepaid	(D)	\$0.21
Canada Debit	(D)	\$0.21

Contract 20003

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.20
Canada Prepaid	(D)	\$0.21
Canada Debit	(D)	\$0.21

Contract 20004

Call Type	(D)	Per Minute
International Debit	(D)	\$1.25
Canada Collect	(D)	\$0.25
Canada Prepaid	(D)	\$0.31

Contract 20005

Call Type	(D)	Per Minute
International Debit	(D)	\$1.13
Canada Collect	(D)	\$1.00
Canada Prepaid	(D)	\$1.01

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20006

Call Type	(D)	Per Minute
International Prepaid	(D)	\$1.07
Canada Collect	(D)	\$0.89

Contract 20007

Call Type	(D)	Per Minute
International Prepaid	(D)	\$1.07
Canada Collect	(D)	\$0.89

Contract 20008

Call Type	(D)	Per Minute
International Prepaid	(D)	\$1.07
Canada Collect	(D)	\$0.89

Contract 20009

Call Type	(D)	Per Minute
International Prepaid	(D)	\$1.07
Canada Collect	(D)	\$0.89

Contract 20010

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.07

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20011

Call Type	(D)	Per Minute
International Prepaid	(D)	\$1.07
Canada Collect	(D)	\$0.89

Contract 20012

Call Type	(D)	Per Minute
International Debit 1	(D)	\$1.25
International Debit 2	(D)	\$1.00
International Debit 3	(D)	\$0.90
International Debit 4	(D)	\$0.30
International Debit 5	(D)	\$0.95
International Debit 6	(D)	\$0.75
International Debit 7	(D)	\$0.45
Canada Collect	(D)	\$0.55
Canada Prepaid	(D)	\$0.66

Contract 20013

Call Type	(D)	Per Minute
International Debit	(D)	\$1.60
Canada Collect	(D)	\$0.69

Contract 20014

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.01
Canada Debit	(D)	\$1.01

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20017

Call Type	(D)	Per Minute
International Debit 1	(D)	\$1.30
International Debit 2	(D)	\$1.04
International Debit 3	(D)	\$0.94
International Debit 4	(D)	\$0.30
International Debit 5	(D)	\$0.99
International Debit 6	(D)	\$0.78
International Debit 7	(D)	\$0.47
Canada Collect	(D)	\$0.55
Canada Prepaid	(D)	\$0.66

Contract 20018

Call Type	(D)	Per Minute
International Debit	(D)	\$1.13
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.01

Contract 20020

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.01

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20021

Call Type	(D)	Per Minute
International Prepaid	(D)	\$1.13
International Debit	(D)	\$1.19
Canada Collect	(D)	\$0.95

Contract 20022

Call Type	(D)	Per Minute
International Debit 1	(D)	\$0.60
Canada Collect	(D)	\$0.25
Canada Prepaid	(D)	\$0.30

Contract 20023

Call Type	(D)	Per Minute
International Debit 1	(D)	\$0.75
International Debit 2	(D)	\$0.65
Canada Collect	(D)	\$0.55
Canada Prepaid	(D)	\$0.66

Contract 20024

Call Type	(D)	Per Minute
International Prepaid	(D)	\$1.07
Canada Collect	(D)	\$0.89

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20025

Call Type	(D)	Per Minute
International Debit	(D)	\$1.11

Contract 20026

Call Type	(D)	Per Minute
International Debit	(D)	\$0.56
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.05

Contract 20034

Call Type	(D)	Per Minute
International Debit 1	(D)	\$1.26
International Debit 2	(D)	\$1.02
International Debit 3	(D)	\$0.92
International Debit 4	(D)	\$1.25
International Debit 5	(D)	\$0.30
International Debit 6	(D)	\$0.96
International Debit 7	(D)	\$0.76
International Debit 8	(D)	\$0.46

Contract 20035

Call Type	(D)	Per Minute
International Debit	(D)	\$0.80

Contract 20036

Call Type	(D)	Per Minute
International Debit	(D)	\$0.78

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20047

Call Type	(D)	Per Minute
International Debit 1	(D)	\$0.75
International Debit 2	(D)	\$0.65
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.06

Contract 20048

Call Type	(D)	Per Minute
International Debit	(D)	\$1.14
Canada Prepaid	(D)	\$1.14
I - Mexico Prepaid	(D)	\$1.14

Contract 20049

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.60
Canada Prepaid	(D)	\$0.73

Contract 20050

Call Type	(D)	Per Minute
International Debit	(D)	\$0.50
Canada Collect	(D)	\$0.55
Canada Prepaid	(D)	\$0.67

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20051

Call Type	(D)	Per Minute
International Debit	(D)	\$1.09
Canada Collect	(D)	\$0.95
Canada Prepaid	(D)	\$1.06

Contract 20053

Call Type	(D)	Per Minute
International Debit 1	(D)	\$1.26
International Debit 2	(D)	\$1.02
International Debit 3	(D)	\$0.92
International Debit 4	(D)	\$0.30
International Debit 5	(D)	\$0.76
International Debit 6	(D)	\$0.46

Contract 20054

Call Type	(D)	Per Minute
International Debit	(D)	\$0.61
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.07

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20056

Call Type	(D)	Per Minute
International Debit – See Section 3.10 – Other International rates		
Canada Collect	(D)	\$0.55
Canada Prepaid	(D)	\$0.55
Canada Debit	(D)	\$1.00

Contract 20057

Call Type	(D)	Per Minute
International Prepaid 1	(D)	\$1.00
International Prepaid 2	(D)	\$0.67
Canada Collect	(D)	\$0.60

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20063

Call Type	(D)	Per Minute
International Prepaid 1	(D)	\$1.00
International Prepaid 2	(D)	\$0.67
International Debit	(D)	\$0.56
Canada Collect	(D)	\$0.60

Contract 20064

Call Type	(D)	Per Minute
International Debit	(D)	\$0.57

Contract 20076

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.00

Contract 20077

Call Type	(D)	Per Minute
International Debit	(D)	\$0.57
Canada Collect	(D)	\$0.00
Canada Prepaid	(D)	\$0.00

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20078

Call Type	(D)	Per Minute
International Debit	(D)	\$0.61

Contract 20080

Call Type	(D)	Per Minute
Canada Debit	(D)	\$0.50

Contract 20085

Call Type	(D)	Per Minute
International Debit 1	(D)	\$0.57
International Debit 2	(D)	\$0.50

Contract 20086

Call Type	(D)	Per Minute
International Debit 1	(D)	\$0.75
International Debit 2	(D)	\$0.65

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20100

Call Type	(D)	Per Minute
International Debit	(D)	\$0.90
Canada Collect	(D)	\$0.50
Canada Prepaid	(D)	\$0.60

Contract 20101

Call Type	(D)	Per Minute
International Debit	(D)	\$0.90
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.06

Contract 20102

Call Type	(D)	Per Minute
International Debit	(D)	\$0.35

Contract 20103

Call Type	(D)	Per Minute
International Debit	(D)	\$0.56

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20105

Call Type	(D)	Per Minute
International Debit	(D)	\$0.59

Contract 20106

Call Type	(D)	Per Minute
International Debit	(D)	\$0.93

Contract 20107

Call Type	(D)	Per Minute
International Debit 1	(D)	\$0.75
International Debit 2	(D)	\$0.65

Contract 20108

Call Type	(D)	Per Minute
International Debit	(D)	\$0.90
Canada Collect	(D)	\$0.69
Canada Prepaid	(D)	\$0.81

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20110

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.09

Contract 20111

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.00

Contract 20112

Call Type	(D)	Per Minute
International Debit	(D)	\$1.14
Canada Collect	(D)	\$0.69
Canada Prepaid	(D)	\$0.83

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20113

Call Type	(D)	Per Minute
International Debit	(D)	\$0.91

Contract 20114

Call Type	(D)	Per Minute
International Debit	(D)	\$0.91

Contract 20115

Call Type	(D)	Per Minute
International Debit	(D)	\$0.93

Contract 20117

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.55
Canada Prepaid	(D)	\$0.67
Canada Debit	(D)	\$0.93

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20118

Call Type	(D)	Per Minute
International Debit	(D)	\$0.45
Canada Collect	(D)	\$0.98
Canada Prepaid	(D)	\$1.12

Contract 20119

Call Type	(D)	Per Minute
International Prepaid 1	(D)	\$1.00
International Prepaid 2	(D)	\$0.67
Canada Collect	(D)	\$0.60

Contract 20120

Call Type	(D)	Per Minute
International Debit	(D)	\$0.93
Canada Collect	(D)	\$1.50
Canada Prepaid	(D)	\$0.93
Canada Debit	(D)	\$0.93

Contract 20121

Call Type	(D)	Per Minute
International Debit	(D)	\$0.57

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20122

Call Type	(D)	Per Minute
International Debit	(D)	\$0.86
Canada Prepaid	(D)	\$0.89

Contract 20123

Call Type	(D)	Per Minute
A-1 International Collect	(D)	\$0.50
International Prepaid	(D)	\$0.07
International Debit	(D)	\$0.61

Contract 20125

Call Type	(D)	Per Minute
International Debit - See Section 3.11 – Other International Rates		
Canada Collect	(D)	\$0.55
Canada Prepaid	(D)	\$0.61
Canada Debit	(D)	\$0.85

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20126

Call Type	(D)	Per Minute
International Debit 1	(D)	\$1.14
International Debit 2	(D)	\$0.55
International Debit 3	(D)	\$1.11
Canada Collect	(D)	\$0.50
Canada Prepaid	(D)	\$0.55

Contract 20127

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$0.99
Canada Debit	(D)	\$0.12

Contract 20128

Call Type	(D)	Per Minute
Canada Collect	(D)	\$0.89
Canada Prepaid	(D)	\$1.01
Canada Debit	(D)	\$0.90

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20130

Call Type	(D)	Per Minute
International Debit	(D)	\$0.34

Contract 20131

Call Type	(D)	Per Minute
International Debit	(D)	\$0.90

Contract 20132

Call Type	(D)	Per Minute
International Debit	(D)	\$0.90

Contract 20133

Call Type	(D)	Per Minute
International Debit 1	(D)	\$1.14
International Debit 2	(D)	\$0.55
International Debit 3	(D)	\$1.11
Canada Collect	(D)	\$0.50
Canada Prepaid	(D)	\$0.55

Contract 20134

Call Type	(D)	Per Minute
International Debit	(D)	\$0.92

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SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 20135

Call Type	(D)	Per Minute
Canada Collect	(D)	\$1.00
Canada Prepaid	(D)	\$1.16

Contract 20136

Call Type	(D)	Per Minute
Canada Collect	(D)	\$1.00
Canada Prepaid	(D)	\$1.16

Contract 21177

Call Type	(D)	Per Minute
International Prepaid	(D)	\$1.14

Contract 21179

Call Type	(D)	Per Minute
International Prepaid	(D)	\$1.14

Contract 21186

Call Type	(D)	Per Minute
Canada Prepaid	(D)	\$0.92

Contract 21187

Call Type	(D)	Per Minute
Canada Prepaid	(D)	\$0.92

Posted: December 6, 2018

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.10 Rates and Charges - International, (Cont'd)

Contract 21386

Call Type	Per Minute
International Collect Station	\$0.50
International Prepaid & Debit	\$0.0475

Contract 21387

Call Type	Per Minute
Canada Collect	\$0.85
Canada Prepaid	\$0.80
Canada Debit	\$0.00
International Debit	\$1.00

Contract 21388

Call Type	Per Minute
International Debit	\$0.0625

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Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.11 Other International Rates

Country		
	Initial Minute	Add'l Minute
Afghanistan	\$2.00	\$2.00
Albania	\$1.50	\$1.50
Algeria	\$1.00	\$1.00
Andorra	\$1.00	\$1.00
Angola	\$0.60	\$0.60
Anguilla	\$0.60	\$0.60
Antigua(Including Barbuda)	\$0.60	\$0.60
Argentina	\$0.60	\$0.60
Armenia	\$0.60	\$0.60
Aruba	\$0.60	\$0.60
Ascension Island	\$2.00	\$2.00
Australia	\$0.60	\$0.60
Austria	\$0.60	\$0.60
Azerbaijan	\$0.60	\$0.60
Bahamas	\$0.60	\$0.60
Bahrain	\$1.00	\$1.00
Bangladesh, P.R. of	\$0.60	\$0.60
Barbados	\$0.60	\$0.60
Belarus	\$0.60	\$0.60
Belgium	\$0.60	\$0.60
Belize	\$0.60	\$0.60
Benin,	\$0.60	\$0.60
Bermuda	\$0.60	\$0.60
Bhutan	\$2.00	\$2.00
Bolivia	\$0.60	\$0.60
Bosnia Herzegovina,R.of	\$1.00	\$1.00
Botswana	\$0.60	\$0.60
Brazil	\$0.60	\$0.60
British Virgin Islands	\$0.60	\$0.60
Brunei	\$1.00	\$1.00
Bulgaria	\$0.60	\$0.60
Burkina Faso	\$0.60	\$0.60
Burma (Myanmar)	\$3.00	\$3.00
Burundi	\$1.00	\$1.00
Cambodia	\$3.00	\$3.00
Cameroon	\$0.60	\$0.60
Canada	\$0.60	\$0.60

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Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.11 Other International Rates, (Cont'd)

Country		
	Initial Minute	Add'l Minute
Cape Verde Islands	\$0.60	\$0.60
Cayman Islands	\$0.60	\$0.60
Central African Republic	\$1.50	\$1.50
Chad, R. of	\$2.50	\$2.50
Chile	\$1.00	\$1.00
China, P.R.of	\$0.60	\$0.60
Christmas & Cocos Islands	\$0.60	\$0.60
Colombia	\$0.60	\$0.60
Comoros, Federal and Islamic Republic of	\$2.00	\$2.00
Congo, R.of	\$1.50	\$1.50
Congo (Zaire), Dem Rep of	\$1.50	\$1.50
Cook Islands	\$2.00	\$2.00
Costa Rica	\$0.50	\$0.50
Croatia, R.of	\$1.00	\$1.00
Cuba	\$1.50	\$1.50
Cyprus	\$1.00	\$1.00
Czech Republic	\$1.00	\$1.00
Denmark	\$0.60	\$0.60
Diego Garcia	\$4.00	\$4.00
Djibouti, R.of	\$1.00	\$1.00
Dominica	\$0.60	\$0.60
Dominican Republic	\$0.60	\$0.60
East Timor	\$2.00	\$2.00
Ecuador	\$0.60	\$0.60
Egypt, Arab Republic of	\$0.60	\$0.60
El Salvador	\$0.60	\$0.60
Equatorial Guinea, R.of	\$3.00	\$3.00
Eritrea	\$0.60	\$0.60
Estonia	\$1.50	\$1.50
Ethiopia	\$0.60	\$0.60
Falkland Islands	\$1.50	\$1.50
Faeroe Islands	\$0.60	\$0.60
Federated States of Micronesia	\$1.00	\$1.00
Fiji Islands	\$1.50	\$1.50
Finland	\$0.60	\$0.60
France	\$0.60	\$0.60

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Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.11 Other International Rates, (Cont'd)

Country		
	Initial Minute	Add'l Minute
French Antilles (Martinique, St. Barthelemy and St. Martin)	\$1.50	\$1.50
French Guiana	\$1.50	\$1.50
French Polynesia (Including the Islands of Moorea and Tahiti)	\$2.00	\$2.00
Gabon Republic	\$1.50	\$1.50
Gambia	\$1.00	\$1.00
Georgia	\$0.60	\$0.60
Germany	\$0.60	\$0.60
Ghana	\$0.60	\$0.60
Gibraltar	\$1.50	\$1.50
Greece	\$0.60	\$0.60
Greenland	\$0.60	\$0.60
Grenada (Including Carriacou)	\$0.60	\$0.60
Guadeloupe	\$1.00	\$1.00
Guantanamo (U.S. Naval Base)	\$2.50	\$2.50
Guatemala	\$0.60	\$0.60
Guinea-Bissau	\$1.00	\$1.00
Guinea, People's Revolutionary Republic	\$1.00	\$1.00
Guyana	\$0.60	\$0.60
Haiti	\$0.60	\$0.60
Honduras	\$0.60	\$0.60
Hong Kong	\$0.60	\$0.60
Hungary	\$0.60	\$0.60
Iceland	\$1.00	\$1.00
India	\$0.60	\$0.60
Indonesia	\$0.60	\$0.60
Iran	\$0.60	\$0.60
Iraq	\$0.60	\$0.60
Ireland	\$0.60	\$0.60
Israel	\$0.60	\$0.60
Italy	\$1.00	\$1.00
Ivory Coast, Republic of	\$1.00	\$1.00
Jamaica	\$0.60	\$0.60
Japan (Including Okinawa)	\$0.60	\$0.60
Jordan	\$0.60	\$0.60
Kazakhstan	\$1.00	\$1.00
Kenya, Republic of	\$0.60	\$0.60

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.11 Other International Rates, (Cont'd)

Country		
	Initial Minute	Add'l Minute
Kiribati	\$1.50	\$1.50
Korea, North	\$3.00	\$3.00
Korea, South	\$0.60	\$0.60
Kuwait	\$0.60	\$0.60
Kyrgyzstan	\$1.50	\$1.50
Laos	\$3.00	\$3.00
Latvia	\$1.50	\$1.50
Lebanon	\$0.60	\$0.60
Lesotho	\$1.50	\$1.50
Liberia	\$1.00	\$1.00
Libyan Arab People's Socialist Jamahiriya	\$1.00	\$1.00
Liechtenstein	\$1.00	\$1.00
Lithuania	\$1.50	\$1.50
Luxembourg	\$0.60	\$0.60
Macao	\$1.50	\$1.50
Macedonia, Former Yugoslav Republic of	\$1.00	\$1.00
Madagascar, Democratic Republic of	\$3.00	\$3.00
Malawi	\$1.50	\$1.50
Malaysia	\$0.60	\$0.60
Maldives, Republic of	\$1.50	\$1.50
Mali, Republic of	\$0.60	\$0.60
Malta, Republic of	\$1.50	\$1.50
Marshall Islands	\$1.00	\$1.00
Mauritania, Islamic Republic of	\$1.50	\$1.50
Mauritius	\$2.00	\$2.00
Mayotte Island	\$3.00	\$3.00
Mexico Bands 1-3	\$0.60	\$0.60
Mexico Bands 4-8	\$0.60	\$0.60
Moldova	\$0.60	\$0.60
Monaco	\$1.00	\$1.00
Mongolian People's Republic	\$0.60	\$0.60
Montserrat	\$1.00	\$1.00
Morocco, Kingdom of	\$0.50	\$0.50
Mozambique	\$2.00	\$2.00
Myanmar	\$3.00	\$3.00
Namibia	\$1.50	\$1.50
Nauru	\$4.50	\$4.50

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Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.11 Other International Rates, (Cont'd)

Country		
	Initial Minute	Add'l Minute
Nepal	\$0.60	\$0.60
Netherlands	\$0.60	\$0.60
Netherlands Antilles (Bonaire, Curacao, Saba, St. Eustatius and St. Maarten)	\$0.60	\$0.60
Nevis	\$1.00	\$1.00
New Caledonia	\$1.50	\$1.50
New Zealand (Including Chatham Island)	\$0.60	\$0.60
Nicaragua	\$0.60	\$0.60
Niger, Republic of	\$1.50	\$1.50
Nigeria, Federal Republic of	\$0.60	\$0.60
Niue	\$5.00	\$5.00
Norfolk Island	\$3.00	\$3.00
Norway (including Svalbard)	\$0.60	\$0.60
Oman	\$0.60	\$0.60
Pakistan	\$0.60	\$0.60
Palau, Republic of	\$1.50	\$1.50
Panama, Republic of	\$0.60	\$0.60
Papua New Guinea (Admiralty Islands, Bougainville, New Britain and New Ireland)	\$1.50	\$1.50
Paraguay	\$0.60	\$0.60
Peru	\$1.00	\$1.00
Philippines	\$0.60	\$0.60
Poland, People's Republic of	\$0.60	\$0.60
Portugal (Including Azores and Madeira Islands)	\$0.60	\$0.60
Qatar	\$1.50	\$1.50
Reunion Island	\$2.00	\$2.00
Romania, Socialist Republic of	\$0.60	\$0.60
Russia	\$0.60	\$0.60
Rwanda	\$0.60	\$0.60
San Marino	\$0.60	\$0.60
Sao Tome	\$3.00	\$3.00
Saudi Arabia	\$0.60	\$0.60
Senegal Republic	\$1.00	\$1.00
Seychelles Islands	\$1.50	\$1.50
Sierra Leone	\$1.00	\$1.00
Singapore, Republic of	\$0.60	\$0.60
Slovakia	\$1.00	\$1.00

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.11 Other International Rates, (Cont'd)

Country		
	Initial Minute	Add'l Minute
Slovenia, Republic of	\$1.00	\$1.00
Solomon Islands	\$3.00	\$3.00
Somali Republic	\$2.00	\$2.00
South Africa, Republic of	\$0.60	\$0.60
Spain (Including Balearic Islands, Canary Islands, Ceuta and Melilla)	\$0.60	\$0.60
Sri Lanka, Democratic Socialist	\$0.60	\$0.60
St. Helena, Republic of	\$2.50	\$2.50
St. Kitts	\$0.60	\$0.60
St. Lucia	\$0.60	\$0.60
St. Pierre & Miquelon	\$1.50	\$1.50
St. Vincent and The Grenadines	\$0.60	\$0.60
Sudan	\$0.60	\$0.60
Suriname, Republic of	\$1.50	\$1.50
Swaziland	\$1.50	\$1.50
Sweden	\$0.60	\$0.60
Switzerland	\$1.00	\$1.00
Syrian Arab Republic	\$0.60	\$0.60
Taiwan	\$0.60	\$0.60
Tajikistan	\$1.00	\$1.00
Tanzania	\$1.00	\$1.00
Thailand	\$0.60	\$0.60
Togo, Republic of	\$0.60	\$0.60
Tonga Islands	\$1.50	\$1.50
Trinidad & Tobago	\$0.60	\$0.60
Tunisia, Democratic Republic of	\$1.00	\$1.00
Turkey	\$1.00	\$1.00
Turkmenistan	\$1.50	\$1.50
Turks & Caicos Islands	\$0.50	\$0.50
Tuvalu	\$2.00	\$2.00
Uganda	\$1.50	\$1.50
Ukraine	\$0.50	\$0.50
United Arab Emirates (Abu Dhabi, Ajman, Dubai, Fujairah, Ras al Khaimah, Sharjah and Umm al Qaiwain)	\$0.60	\$0.60
United Kingdom (Including the Channel Islands, England, Isle of Man, Northern Ireland, Scotland and Wales)	\$0.60	\$0.60

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Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.11 Other International Rates, (Cont'd)

Country		
	Initial Minute	Add'l Minute
Uzbekistan	\$0.60	\$0.60
Vanuatu, Republic of	\$4.00	\$4.00
Vatican City	\$0.60	\$0.60
Venezuela	\$1.00	\$1.00
Vietnam, Socialist Republic of	\$0.60	\$0.60
Wallis & Fortuna Islands	\$4.50	\$4.50
Western Samoa	\$1.00	\$1.00
Yemen, Republic of (Including Aden & Almahrah)	\$0.50	\$0.50
Yugoslavia, Federal Republic of	\$0.60	\$0.60
Zaire, Republic of	\$1.50	\$1.50
Zambia	\$1.50	\$1.50
Zimbabwe	\$1.00	\$1.00

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Posted: June 20, 2016

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.12 Ancillary Service Charges

3.12.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

3.12.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

3.12.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

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Public Communications Services, Inc.
12021 Sunset Hills Road, Suite 100
Reston, VA 20190
Issued By: Tariff Administrator

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INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.12 [Reserved For Future Use]

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Posted: February 5, 2014

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.13 Pay 2 Talk Service/Rates

Pay 2 Talk service allows recipients of inmate collect calls to pay on a per call basis. This service is targeted to called parties who either do not want to set up a prepaid account and purchase a bulk set of minutes on a prepaid basis or who may be blocked from receiving collect calls. When the call is placed the called party will be prompted for credit card information and once received and validated, the call will be connected. Calls are billed only via a major credit card, as determined by the Company. Call rates are based on 15 minute increments and may vary by facility. The Company provides pricing options that may be selected by a specific Confinement Institution. All Pay 2 Talk Per Call Services from a specific institution will be charged under the option selected.

3.13.1 Per 15 minute increment

Option I Interstate:	\$14.99
Option II Interstate:	\$11.99
Option III Interstate:	\$10.00
Option IV Interstate:	\$19.99
Option V Interstate:	\$8.70
Option VI Interstate:	\$20.85
Option VII Interstate:	\$17.35
Option VIII Interstate:	\$18.50
Option IX Interstate:	\$18.25
Option X Interstate:	\$16.10

Posted: February 5, 2014

INTERSTATE AND INTERNATIONAL RATES, TERMS & CONDITIONS

SECTION 3 - SERVICES AND RATES (CONT'D)

3.13 Pay 2 Talk Service/Rates, (Cont'd)

3.13.1 Per 15 minute increment, (Cont'd)

Option XI	
Interstate:	\$20.20
Option XII	
Interstate:	\$12.60
Option XIII	
Interstate:	\$11.00
Option XIV	
Interstate:	\$9.57