# OKLAHOMA

#### INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

## **Public Communications Services, Inc.**

11859 Wilshire Boulevard, Suite 600 Los Angeles, CA 90025 Telephone: (310) 473-6222 Facsimile: (310)473-3484 Toll-free: (800) 266-2274

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of institutional telecommunications services provided by Public Communications Services, Inc. within the State of Oklahoma. This tariff is on file with the Oklahoma Corporation Commission. Copies may also be inspected during normal business hours at the Company's principal place of business at 11859 Wilshire Boulevard, Suite 600, Los Angeles, CA 90025.

Authorized Agent of the Company Public Communications Services, Inc.

Subscribed and sworn to before me this \_\_\_\_\_ day of \_\_\_\_\_, 2000.

(Seal)

Notary Public

My Commission expires:

Issued: August 27, 1999

Effective: April 18, 2000

Issued by: Joe Pekarovic, Vice President of Sales 11859 Wilshire Boulevard, Suite 600 Los Angeles, CA 90025

## **CHECK SHEET**

Pages listed below are inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	Original		29	4 <sup>th</sup> Rev.	*
2	$12^{\text{th}}$ Rev.	*	30	4 <sup>th</sup> Rev.	*
3	Original		31	$3^{RD}$ Rev.	*
4	Original		32	3 <sup>rd</sup> Rev.	*
5	Original		33	3 <sup>rd</sup> Rev.	*
6	Original		34	2 <sup>nd</sup> Rev.	*
7	1 <sup>st</sup> Rev.	*	35	2 <sup>nd</sup> Rev.	*
8	Original		36	$2^{nd}$ Rev.	*
9	Original		37	$2^{nd}$ Rev.	*
10	1 <sup>st</sup> Rev.	*	37.1	3 <sup>rd</sup> Rev.	*
11	Original		37.1.1	1 <sup>st</sup> Rev.	*
12	Original		37.1.2	2 <sup>nd</sup> Rev.	*
13	Original		37.1.3	1 <sup>st</sup> Rev.	*
14	Original		37.1.4	1 <sup>st</sup> Rev.	*
15	Original		37.1.5	1 <sup>st</sup> Rev.	*
16	Original		37.1.6	$3^{\rm rd}$ Rev.	*
17	Original		37.2	$3^{\rm rd}$ Rev.	*
18	Original		37.2.1	$2^{nd}$ Rev.	*
19	Original		37.2.2	2 <sup>nd</sup> Rev.	*
20	Original		37.2.3	1 <sup>st</sup> Rev.	*
21	Original		37.2.4	1 <sup>st</sup> Rev.	*
22	Original		37.2.5	2 <sup>nd</sup> Rev.	*
23	Original		37.3	3 <sup>rd</sup> Rev.	*
24	Original		37.4	2 <sup>nd</sup> Rev.	*
25	1 <sup>st</sup> Rev.		37.5	2 <sup>nd</sup> Rev.	*
25.1	1 <sup>st</sup> Rev.	*	37.6	$1^{st}$ Rev.	*
25.2	$2^{nd}$ Rev.	*	37.7	1 <sup>st</sup> Rev.	*
25.3	Original		37.8	3 <sup>rd</sup> Rev.	*
26	Original		37.8.1	1 <sup>st</sup> Rev.	*
27	Original		37.9	1 <sup>st</sup> Rev.	
28	1 <sup>st</sup> Rev.		38	2 <sup>nd</sup> Rev.	
			39	3 <sup>rd</sup> Rev.	*
				0111	

\* - indicates those pages included with this filing

NOTE: Future revisions to these original tariff pages shall include an updated Check Sheet. Such Check Sheet shall include an (\*) beside the applicable page number and the caption "Revision No. \_\_\_"

Issued: May 25, 2016

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# SYMBOLS

The following are the only symbols used for the purposes indicated below:

(AT)	means addition to text
(C)	means correction
(CP)	means change in practice
(CR)	means change in rate
(CT)	means change in text
(DR)	means discontinued rate
(FC)	means change in format lettering or numbering
(MT)	means moved text
(NR)	means new rate
(RT)	means removal of text

In addition to symbols for changes, each provision or rate element changed will contain a vertical line which will clearly show the exact number of lines being changed.

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# TARIFF FORMAT

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.
- C. Paragraph Numbering Sequence There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.(A) 2.1.1.(A).1

D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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# **APPLICABILITY OF TARIFF**

This tariff contains the description of the services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of interexchange telecommunications services and operator services of the Company within the State of Oklahoma. Only those services, terms and conditions and rates and charges approved by the Oklahoma Corporation Commission and contained in this tariff may be provided to Customers within the State. Filed tariffs are binding on the Company and no deviation of any kind from the filed tariff is permitted.

## **ACCESSIBILITY OF TARIFF**

This tariff is on file with the Oklahoma Corporation Commission. Additionally, copies may be inspected during normal business hours at Public Communications Services, Inc.'s principal place of business:

11859 Wilshire Boulevard, Suite 600 Los Angeles, CA 90025 Telephone: (310) 473-6222 Facsimile: (310)473-3484 Toll-free: (800) 266-2274

Upon reasonable request, copies of this tariff may be obtained from the Company at no charge by contacting the Company at 1- 800- 266-2274.

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Access Code - A sequence of numbers that, when dialed, connects the caller to the carrier associated with that sequence.

Aggregator - Any person or entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises for intrastate telephone calls including calls using an operator services provider; i.e., customers of an OSP. Aggregators include, but are not limited to, hotels, motels, hospitals, universities, airports, gas stations, and to the extent permitted by law, pay telephone owners. Aggregator does not include inmate-only coinless phones provided by correctional institutions but shall include phones provided for use by the public in visitation areas of correctional institutions.

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls. (AT)

Answer supervision - A network control signal sent from the terminating location to the originating location to inform the originating location that a call has been answered and a network control signal from the originating end to the terminating end to inform the terminating end that a calling party has hung up. In the public switched network, the answer supervision signal is used to start and stop billing for a call.

Automated Collect Call - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

Blocking - A feature or capability of communications systems or networks that permits deliberate denial of access under certain specified conditions; for example, restricting a residential subscriber's ability to reach information services by blocking that subscriber's access to any phone number that begins with the digits "900".

(AT)

**Brand** - The audible and distinct identification by the OSP to the consumer of the OSP presubscribed by the aggregator.

**Call splashing** - The transfer of a telephone call from one OSP to another such provider in such a manner that the subsequent provider is unable or unwilling to determine the location of the origination of the call and, because of such inability or unwillingness, is prevented from billing the call on the basis of the actual originating location.

Commission - The Oklahoma Corporation Commission.

**Collect Billing** - A billing arrangement whereby the originating caller bills the charges for a call to the called party, provided that the called party agrees to accept the charges.

**Company or Carrier** -Public Communications Services, Inc., Inc. unless otherwise clearly indicated by the context.

**Consumer** - Any person initiating any intrastate telephone call using the assistance of a live or automated operator or any person receiving an intrastate telephone call handled by an OSP in which the called party will be paying for the service; i.e., the end user of OSP-provided services or a called party of a collect call handled by an OSP.

**Customer** - Means consumer.

**Customer Trouble Report** - any oral or written report given to the OSP's repair service or contact person by an aggregator or consumer of an OSP's service relating to a defect or difficulty or dissatisfaction with the provision of the OSP's services. Each trouble report shall count as a separate report regardless of whether subsequent reports relate to the same defect, difficulty, or dissatisfaction with the provision of the OSP's regulated services.

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End user - Means consumer.

**Equal access** - A condition where the local exchange access service offered by a telephone company is made available in equal kind, quality and price to all long distance companies. Equal access also describes a condition where customers may choose for themselves the interexchange carrier to which their long distance calls are to be routed, using the same number of dialed digits regardless of which interexchange carrier is chosen.

**Equal access code** - An access code that allows the public to obtain access to the carrier associated with that code; i.e., 10xxx.

FCC - Means Federal Communications Commission.

**Inmates** - The confined population of institutions.

**Institutions** - Used throughout this tariff to refer to any type of confinement/correctional facility (i.e. prisons, jails, work farms, detention centers, etc.)

**IXC** - Means interexchange carrier or interexchange company, which is a carrier or company authorized by the Commission to provide long distance or interexchange communications services within Oklahoma but which does not also provide local exchange services.

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InterLATA Call - Any call which is originated in one LATA and terminated in another LATA.

Interstate Call - Any call which is originated in one state and terminated within the boundaries of another state.

Intrastate Call - Any call which originated and terminated within the boundaries of the State of Oklahoma, regardless of whether such call is routed across state boundaries prior to reaching its termination point.

Jail – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

Joint Aggregator - Describes a situation where more than one party exercises control over telephone equipment, whether through ownership of the equipment, control of access to the equipment or some other means. Each party is jointly responsible as an aggregator under these rules.

LATA - Means Local Access and Transport Area.

LEC - Means local exchange company, which is a telephone company authorized by the Commission to provide telephone service in a telephone exchange or exchanges.

**OSP** - Means operator service provider, which is any common carrier that provides intrastate operator services or any other person or entity determined by the Commission to be providing operator services.

**Operator services** - Any intrastate telecommunications service initiated from an aggregator location that includes, as a component, any automatic or live assistance to a consumer to arrange for billing or completion, or both, of an intrastate telephone call through a method other than: (A) Automatic completion with billing to the telephone from which the call originated, or (B) Completion through an access code used by the consumer, with billing to an account previously established with the carrier by the consumer.

PCS - Used throughout this tariff to mean Public Communications Services, Inc.

**Prison** – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals (AT) convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year. (AT)

(AT)

(AT)

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Rules of Practice - Means OAC 165:5.

**Service** - Means telecommunications service in its broadest and most inclusive sense, and includes any and all acts done, rendered, or performed and any and all things furnished or supplied by the OSP in the provision of regulated offerings to consumers.

**Subscriber** - The correctional or confinement institutions to which PCS provides the services specified in this tariff.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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## **SECTION 2 - RULES AND REGULATIONS**

#### 2.1 Undertaking of Public Communications Services, Inc.

PCS's services and facilities are furnished to inmates of correctional institutions for communications originating and terminating within the State of Oklahoma under terms of this tariff.

PCS installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. PCS may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to the PCS network.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

## 2.2 Limitations

**2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

**2.2.2** PCS reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Subscriber or End User is using service in violation of provisions of this tariff, or in violation of the law.

**2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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#### 2.2 Limitations, con't.

**2.2.4** All facilities provided under this tariff are directly controlled by PCS and the Subscriber may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

- **2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- **2.2.6** Service provided to Correctional Institutions for use by Inmates may be restricted or otherwise limited under the direction of, and at the discretion of, authorized personnel of the Institution.

#### 2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited subject to the limitations imposed by the Correctional Institution.

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#### 2.4 Liabilities of the Company

- **2.4.1** The liability, if any, of the Company arising out of or in any way connected with any defect, error, omission, delay, interruption, suspension or other failure in connection with furnishing service or facilities shall, unless otherwise provided in the schedules, be in an amount not in excess of the charge for the service or facility involved for the period during which the defect, error, omission, delay, interruption, suspension or other failure continues.
- **2.4.2** The Company shall not be liable for errors in transmitting, receiving or delivering oral messages by telephone over the lines of the Company and its connecting companies in view of the possibility of errors and the impossibility of fairly fixing the cause.
- **2.4.2** The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Debit Cards or Authorization Codes issued for use with the Company's services. Nor will the Company be liable for any claim, loss or refund on any unused balance remaining on a Debit Card provided to a Customer.
- **2.4.4** The Company shall not be liable for any claim, loss or refund on any unused portion of the usage balance remaining in a Customer Card Account provided to a Customer.

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## 2.5 Installation

Service is installed upon mutual agreement between the Subscriber and the Company. The service agreement does not alter rates specified in this tariff.

## 2.6 Terminal Equipment

The Company's facilities and service is used with or terminated in Company-provided pay telephone equipment and communications systems. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

## 2.7 Interconnection

Service furnished by PCS may be connected with the services or facilities of other carriers. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the subscriber.

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#### 2.8 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

#### 2.9 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Subscriber, or to the failure of channels, equipment or communications systems provided by the Subscriber, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Subscriber to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Subscriber. Before giving such notice, Subscriber shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Subscriber and connected to Carrier's terminal.

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#### 2.10 Billing and Payment for Service

### 2.10.1 Responsibility for Charges

The called party that accepts a collect call is responsible for payment of all charges for services.

#### 2.10.2 Payment for Service

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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#### 2.10 Billing and Payment for Service, (con't.)

#### 2.10.3 Disputed Charges

In the event of a dispute between an end user and an OSP, the OSP shall make such investigation as required by the particular case. The OSP shall suspend billing on disputed amounts until such investigation is complete. The OSP shall report the results of the investigation to the end user; and in the event the dispute is not resolved, the OSP shall inform the end user that the end user may utilize the complaint procedures of the Commission's Consumer Services Division at:

Oklahoma Corporation Commission Consumer Services Division P.O. Box 52000-2000 Oklahoma City, OK 73152-2000 Telephone: (405) 521-2331 Toll Free: (800) 522-8154

When a complaint has been made with the Commission's Consumer Services Division, the OSP shall be required to forego collection of the disputed charges pending investigation by the Commission's Consumer Services Division. The end user shall be required to pay undisputed charges, and if not paid, the OSP may start collection procedures.

#### 2.10.4 Late Payment Fees

The Company reserves the right to assess a late payment fee of 1.5% per month on any past due balance. A balance is considered past due if unpaid thirty (30) days following the date of the bill listing amounts owed by the Customer.

#### 2.10.5 Return Check Charge

The Company reserves the right to assess a return check charge of \$15.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

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## 2.11 Deposits

The Company does not require deposits from Customers for its services.

## 2.12 Advance Payments

The Company does not require advance payments from Customers for its services.

## 2.13 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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#### 2.14 Cancellation by the Customer

The Customer may cancel or refuse service by not accepting collect calls placed to his/her telephone number. Service may also be discontinued upon oral or written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

## 2.15 **Refusal or Discontinuance by the Company**

Service continues to be provided until canceled by the Customer, orally or in writing, or until discontinued by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination.

- **2.15.1** Nonpayment of a bill which is more than 30 days past due;
- **2.15.2** Violation or noncompliance with any provision of law, or rules and regulations within this tariff, or Oklahoma Corporation Commission rules and regulations;
- **2.15.3** Excessive or improper use of telecommunications services, or use in such a manner as to interfere with reasonable service to other customers.

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#### 2.16 Disconnection and Notice

- **2.16.1** When service to a customer is disconnected for nonpayment of a bill for service, the Company shall give at least five (5) days written notice to the Customer of the Company's intent to discontinue service. Notice shall be mailed by the Company to the Customer's address. Notice will be deemed given to the Customer two (2) days after mailing by the Company.
- **2.16.2** A notice of discontinuance shall contain the following:
  - (a) Name, address, and telephone number of the Customer;
  - (b) Statement of reason for proposed discontinuance of service;
  - (c) The date on or after which service will be discontinued unless appropriate action is taken;
  - (d) The telephone number of the Company where the Customer may make an inquiry;
  - (e) Charges for reconnection;
  - (f) The address and telephone number of the Commission's Consumer Services Division.
- **2.16.3** The Company shall not be required to give the written notice of discontinuance in situations where the Company has evidence of fraudulent or illegal use of the Company's services.

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#### 2.17 Restoration of Service

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

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#### 2.18 Special Conditions for Inmate Services

A number of special blocking and screening capabilities are available with institutional operator services provided by PCS. These capabilities allow Confinement Facilities to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the facility.

For services provided to Inmates of Confinement Facilities, the following special conditions apply:

- (a) At the request of the Confinement Facility, PCS may block inmate access to "800", "888", "950-XXXX", "10XXXX" numbers and other carriers or operator service providers.
- (b) At the request of the Confinement Facility, PCS may block inmate access to "911", "411", or local operators reached through "0-" dialing.
- (c) At the request of the Confinement Facility, PCS may block inmate access to specific telephone numbers.
- (d) Availability of PCS's services may be restricted by the Confinement Facility to certain hours and/or days
- (e) No notices or signage concerning the Company's services will be posted with its instruments. Information concerning PCS's services is provided to the administration of each Confinement Facility where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the institution's administration.

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#### 2.18 Special Conditions for Inmate Services, con't.

- (f) At the request of the Confinement Facility, PCS may place time limits on local and long distance calls placed using its services.
- (g) At the request of the Confinement Facility, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.
- (h) Calls to "900", "976" or other pay-per-call services are blocked by PCS.

#### 2.19 Promotions

PCS may engage in promotional campaigns which include, but are not limited to, reduced rates or sign-up incentives. The Company will notify the Commission by letter specifying the services offered, terms of the promotion, location, and dates of each promotional period, thirty (30) days in advance.

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## **SECTION 3 - DESCRIPTION OF SERVICE**

#### **3.1 Product Descriptions**

All intrastate interexchange services are offered in conjunction with similar interstate service.

#### 3.1.1 Inmate Operator Assisted Service

Inmate Operator Assisted Service allows End Users to place collect calls through an automated call processing system. The call processing system prompts the call originator and the called party such that the call is completed without live operator assistance.

Calls are placed collect to the called party. Collect Calling is a billing arrangement whereby the originating caller bills the charges for a call to the called party, provided that the called party agrees to accept the charges.



Some material previously found on this page now found on Original Page 25.3

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## **SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

### **3.1 Product Descriptions, (Cont'd.)**

#### 3.1.2 Prepaid Collect Service

Prepaid Collect Service allows recipients of collect calls from inmate facilities to set up a prepaid account with the Company from which such calls are decremented.

Inmates place a collect call through the standard dialing pattern to a specific telephone number (station to station). The Subscriber accepts the collect call and the charges for that call are deducted from the Subscriber's Prepaid Account. Funds in this Prepaid Account may only be used for payment of calls received by Subscribers to their telephone number specified to the Company when the Prepaid Account is established. Customers who establish Prepaid Collect Service may contact the Company at any time to request a refund of unused funds.

Prepaid Collect Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Usage for each call placed is deducted from the Available Usage Balance in the Inmate's (CT) Prepaid Account. Customers may obtain the current Available Usage Balance, last payment made and last payment date by calling the Company's Customer Service toll free number twenty-four (24) hours a day, seven (7) days a week.

## **SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

### 3.1 **Product Descriptions**, (Cont'd.)

#### **3.1.3** Institutional Prepaid Service (Debit)

Institutional Prepaid Service (Debit) allows inmates to set up prepaid accounts for outbound calling. Prepaid calls are originated when the inmate enters their unique PIN and destination number.

With the assistance of the institution, the Company will set up a Prepaid Account for calls placed from the institution. Funds in the Prepaid Account may only be used for payment of calls placed by inmates. The Company's system informs the inmate of the Available Usage Balance remaining in the Prepaid Account upon access to place a call, and prompts the inmate Customer to place a call by entering the destination telephone number. Upon release from the Institution, Inmates will receive a refund of the unused balance of the Institutional Prepaid Service.

Institutional Prepaid Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Usage for each call placed is deducted from the Available Usage Balance in the Inmate's (CT) Prepaid Account on a real time basis as the call progresses.

While a call is in progress and the Available Usage Balance reaches one minute, a voice prompt will announce to the inmate that one minute of time remains on their Prepaid Account and that the call will be cut off after that time.

## 3.1.4 **Pay 2 Talk**

Pay 2 Talk service allows recipients of inmate collect calls to pay on a per call basis. This service is targeted to called parties who either do not want to set up a prepaid account and purchase a bulk set of minutes on a prepaid basis or who may be blocked from receiving collect calls. When the call is placed the called party will be prompted for credit card information and once received and validated, the call will be connected. Calls are billed only via a major credit card, as determined by the Company. Call rates are based on 15 minute increments.

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## SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

## 3.2 Timing of Calls

- **3.2.1** Long distance usage charges are based on actual usage of PCS's network. Timing for automated collect calls begins when the called party accepts the charges for the call.
- **3.2.2** Chargeable time for a call ends upon disconnection by either party.
- **3.2.3** Calls are billed in full minute increments.
- **3.2.4** No charges apply for incomplete calls.

Material now found on this page previously found on Original Page 25

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Effective: September 29, 2007

Issued by: Joe Pekarovic, Vice President of Sales 11859 Wilshire Boulevard, Suite 600 Los Angeles, CA 90025

Authorized Agent Initials \_\_\_\_\_.

## SECTION 3 - DESCRIPTION OF SERVICE, CON'T.

#### **3.3** Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by AT&T in its Tariff No. 10 as filed with the FCC in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the rate center of the Customer's switch and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula: Install Equation Editor and doubl click here to view equation.

Issued: August 27, 1999

Effective: April 18, 2000

Issued by: Joe Pekarovic, Vice President of Sales 11859 Wilshire Boulevard, Suite 600 Los Angeles, CA 90025

## **SECTION 4 - RATES**

## 4.1 General

PCS provides automated operator assisted collect-only calling services for use by inmates of prisons, jails or other Confinement Institutions for communications originating and terminating within the State of Oklahoma. Inmate access to the Company's services may be restricted by the administration of the Institution served. The Company's services are available twenty-four hours per day, seven days a week. Unless otherwise specified in this Tariff, intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network.

Intrastate IntraLATA calls originating and terminating within the State of Oklahoma using PCS's long distance services will not be permitted on a 1+ presubscribed basis until intraLATA presubscription has been authorized or ordered by the Oklahoma Corporation Commission or by Oklahoma Law. However, Oklahoma intrastate intraLATA calls can be placed on a 10XXX basis or through the use of other access code dialing sequences where facilities and equipment permit.

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## 4.2 Time of Day Rate and Holiday Rate Periods, Cont'd

## 4.2.1 Time of Day Periods

The appropriate rates apply for day, evening and night/weekend calls based on the following chart.

Times	Mon	Tues	Wed	Thur	Fri	Sat	Sun
8:00 am to 5:00 pm*	Daytime Period						
5:00 pm to 11:00 pm*	Evening Period						Eve.
11:00 pm to 8:00 am*	Night/Weekend Period				•		

\* Up to, but not including



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# 4.3 Inmate Operator Assisted Service

## 4.3.1 Schedule A

The total charge for each operator assisted call consists of a usage charge, dependent on the duration, distance and time of day of the call.

#### 4.3 Inmate Operator Assisted Service, (Cont'd.)

#### 4.3.1 Schedule A, (Cont'd.)

#### **IntraLATA Calls** A.

#### **USAGE CHARGES:**

	DAY				
Mileage Bands	Initial Minute	Each Addl			
		Minute			
0-8	\$.1200	\$.0700			
9-12	.1500	.0900			
13-17	.1800	.1100			
18-22	.1900	.1400			
23-27	.2300	.1800			
28-32	.2700	.2000			
33-42	.3000	.2400			
43-54	.3400	.2700			
55-66	.3700	.3100			
67-82	.4100	.3500			
83-100	.4500	.3900			
101-122	.4800	.4100			
123-168	.5100	.4400			
169-252	.5300	.4500			
253+	.5500	.4700			

TIME OF DAY DISCOUNTS: The following discounts apply to usage charges for calls placed during Evening or Night/Weekend rate periods as specified in Section 4.2 of this tariff. Discounts do not apply to per call charges.

Evening Discount	25%
Night/Weekend Discount	40%

% %

(DR) (DR)

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# 4.3 Inmate Operator Assisted Service, (Cont'd.)

# 4.3.1 Schedule A, (Cont'd.)

B. InterLATA Calls

## **USAGE CHARGES:**

	DA	AY	EVE	NING	NIGHT/WEEKEND	
Mileage Band	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
1-10	\$0.1765	\$0.1365	\$0.1560	\$0.1165	\$0.1440	\$0.1020
11-22	0.1865	0.1565	0.1620	0.1385	0.1480	0.1300
23-55	0.1965	0.1865	0.1620	0.1385	0.1480	0.1340
56-124	0.2280	0.2180	0.1760	0.1600	0.1700	0.1510
125-292	0.2780	0.2680	0.2180	0.2100	0.2110	0.1890
293+	0.3275	0.3075	0.2615	0.2305	0.2435	0.2225

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Issued: May 25, 2016

# 4.3 Inmate Operator Assisted Service, (Cont'd.)

# 4.3.2 Schedule B

The total charge for each operator assisted call consists of a usage charge, dependent on the duration, distance and time of day of the call.

# 4.3 Inmate Operator Assisted Service, (Cont'd.)

# 4.3.2 Schedule B, (Cont'd.)

## A. IntraLATA Calls

## **USAGE CHARGES:**

	DAY		EVE	NING	NIGHT/WEEKEND	
Mileage Band	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
0-8	\$0.11	\$0.07	\$0.09	\$0.05	\$0.07	\$0.04
9-12	\$0.14	\$0.09	\$0.11	\$0.06	\$0.09	\$0.05
13-17	\$0.17	\$0.10	\$0.13	\$0.08	\$0.10	\$0.06
18-22	\$0.18	\$0.13	\$0.13	\$0.10	\$0.11	\$0.08
23-27	\$0.22	\$0.17	\$0.16	\$0.13	\$0.13	\$0.10
28-32	\$0.26	\$0.19	\$0.19	\$0.14	\$0.15	\$0.11
33-42	\$0.28	\$0.23	\$0.21	\$0.17	\$0.17	\$0.14
43-54	\$0.32	\$0.26	\$0.24	\$0.19	\$0.19	\$0.15
55-66	\$0.35	\$0.29	\$0.26	\$0.22	\$0.21	\$0.18
67-82	\$0.39	\$0.33	\$0.29	\$0.25	\$0.23	\$0.20
83-100	\$0.43	\$0.37	\$0.32	\$0.28	\$0.26	\$0.22
101-Over	\$0.44	\$0.39	\$0.33	\$0.29	\$0.26	\$0.23

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# 4.3 Inmate Operator Assisted Service, (Cont'd.)

# 4.3.2 Schedule B, (Cont'd.)

#### **B.** InterLATA Calls

#### **USAGE CHARGES:**

	DAY		EVENING		NIGHT/WEEKEND	
Mileage Band	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
0-10	\$0.16	\$0.12	\$0.14	\$0.10	\$0.13	\$0.09
11-22	\$0.17	\$0.14	\$0.15	\$0.12	\$0.13	\$0.12
23-55	\$0.18	\$0.17	\$0.15	\$0.12	\$0.13	\$0.12
56-124	\$0.21	\$0.20	\$0.16	\$0.14	\$0.15	\$0.14
125-292	\$0.25	\$0.24	\$0.20	\$0.19	\$0.19	\$0.17
293 +	\$0.29	\$0.28	\$0.24	\$0.21	\$0.22	\$0.20

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# 4.3 Inmate Operator Assisted Service, (Cont'd.)

# 4.3.3 Schedule C

The total charge for each operator assisted call consists of a usage charge, dependent on the duration, distance and time of day of the call.

# 4.3 Inmate Operator Assisted Service, (Cont'd.)

# 4.3.3 Schedule C, (Cont'd.)

## A. IntraLATA Calls

## **USAGE CHARGES:**

	DAY		EVENING		NIGHT/WEEKEND	
Mileage Band	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
0-8	\$0.11	\$0.07	\$0.09	\$0.05	\$0.07	\$0.04
9-12	\$0.14	\$0.09	\$0.11	\$0.06	\$0.09	\$0.05
13-17	\$0.17	\$0.10	\$0.13	\$0.08	\$0.10	\$0.06
18-22	\$0.18	\$0.13	\$0.13	\$0.10	\$0.11	\$0.08
23-27	\$0.22	\$0.17	\$0.16	\$0.13	\$0.13	\$0.10
28-32	\$0.26	\$0.19	\$0.19	\$0.14	\$0.15	\$0.11
33-42	\$0.28	\$0.23	\$0.21	\$0.17	\$0.17	\$0.14
43-54	\$0.32	\$0.26	\$0.24	\$0.19	\$0.19	\$0.15
55-66	\$0.35	\$0.29	\$0.26	\$0.22	\$0.21	\$0.18
67-82	\$0.39	\$0.33	\$0.29	\$0.25	\$0.23	\$0.20
83-100	\$0.43	\$0.37	\$0.32	\$0.28	\$0.26	\$0.22
101-Over	\$0.44	\$0.39	\$0.33	\$0.29	\$0.26	\$0.23

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# 4.3 Inmate Operator Assisted Service, (Cont'd.)

# 4.3.3 Schedule C, (Cont'd.)

### **B.** InterLATA Calls

### **USAGE CHARGES:**

	DAY		EVENING		NIGHT/WEEKEND	
Mileage Band	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
0-10	\$0.16	\$0.12	\$0.14	\$0.10	\$0.13	\$0.09
11-22	\$0.17	\$0.14	\$0.15	\$0.12	\$0.13	\$0.12
23-55	\$0.18	\$0.17	\$0.15	\$0.12	\$0.13	\$0.12
56-124	\$0.21	\$0.20	\$0.16	\$0.14	\$0.15	\$0.14
125-292	\$0.25	\$0.24	\$0.20	\$0.19	\$0.19	\$0.17
293 +	\$0.29	\$0.28	\$0.24	\$0.21	\$0.22	\$0.20

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# 4.3 Inmate Operator Assisted Service, (Cont'd.)

# 4.3.4 Schedule D

A. Local Calls

Usage Rate Per Minute: \$0.25

## B. IntraLATA Calls

## USAGE CHARGES

Milaaga	All Rate Periods		
Mileage	Initial Minute	Additional Minute	
All	\$0.25	\$0.25	

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# C. InterLATA Calls

# **USAGE CHARGES**

Milaaga	All Rate Periods		
Mileage	Initial Minute	Additional Minute	
All	\$0.25	\$0.25	

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	SECTION 4 - RATES, CONT'D.				
SECTION 4 - RATES, CONT'D. Inmate Operator Assisted Service, (Cont'd.) 4.3.5 Schedule E A. Local Calls Rate Per Minute: \$0.06 (DR)					
4.3.5	Sched	ule E			
	А.	Local Calls			
		Rate Per Minute:	\$0.06	(DR)	
	B.	IntraLATA Calls			
		USAGE CHARGES	:		
		Rate Per Minute:	\$0.30		
				(DR)   (DR)	
	C.	InterLATA Calls			
		USAGE CHARGES	:		
		Rate Per Minute:	\$0.40		
				( <b>DR</b> )	

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	SECTION 4 - RATES, CONT'D.					
Inmate Operator Assisted Service, (Cont'd.)						
4.3.6	Schedu	le F				
	А.	Local Calls				
	В.	Rate Per Minute: IntraLATA Calls USAGE CHARGES:	\$0.20	(DR)		
		Rate Per Minute:		(DR)   (DR)		
	C.	InterLATA Calls				
		<b>USAGE CHARGES:</b>				
		Rate Per Minute:	\$0.20			

(DR) | (DR)

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# 4.3 Inmate Operator Assisted Service, (Cont'd.)

## 4.3.7 Schedule G

A. Local Calls

Per Minute Rate:

\$0.26

(CP)

# **B.** IntraLATA Calls

## **USAGE CHARGES:**

Mileage	DAY		EVENING		NIGHT/WEEKEND	
Band	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
0-8	\$0.15	\$0.08	\$0.11	\$0.06	\$0.09	\$0.05
9-12	\$0.18	\$0.11	\$0.14	\$0.08	\$0.11	\$0.07
13-17	\$0.22	\$0.13	\$0.16	\$0.10	\$0.13	\$0.08
18-22	\$0.23	\$0.17	\$0.17	\$0.13	\$0.14	\$0.10
23-27	\$0.28	\$0.22	\$0.21	\$0.16	\$0.17	\$0.13
28-32	\$0.33	\$0.24	\$0.25	\$0.18	\$0.20	\$0.15
33-42	\$0.36	\$0.29	\$0.27	\$0.22	\$0.22	\$0.17
43-54	\$0.41	\$0.33	\$0.31	\$0.25	\$0.25	\$0.20
55-66	\$0.45	\$0.38	\$0.34	\$0.28	\$0.27	\$0.23
67-82	\$0.50	\$0.43	\$0.37	\$0.32	\$0.30	\$0.26
83+	\$0.50	\$0.44	\$0.38	\$0.33	\$0.30	\$0.27

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# 4.3 Inmate Operator Assisted Service, (Cont'd.)

# 4.3.7 Schedule G, (Cont'd.)

C. InterLATA Calls

### **USAGE CHARGES:**

Rate Per Minute: \$0.40

(DR) | (DR)

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# 4.3 Inmate Operator Assisted Service, (Cont'd.)

## 4.3.8 Schedule H

A. Local Calls

Per Minute Rate:

### **B.** IntraLATA Calls

## **USAGE CHARGES:**

Mileage	DAY		EVENING		NIGHT/WEEKEND	
Band	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
0-8	\$0.10	\$0.06	\$0.08	\$0.04	\$0.06	\$0.04
9-12	\$0.13	\$0.08	\$0.10	\$0.06	\$0.08	\$0.05
13-17	\$0.15	\$0.09	\$0.11	\$0.07	\$0.09	\$0.06
18-22	\$0.16	\$0.12	\$0.12	\$0.09	\$0.10	\$0.07
23-27	\$0.20	\$0.15	\$0.15	\$0.11	\$0.12	\$0.09
28-32	\$0.23	\$0.17	\$0.17	\$0.13	\$0.14	\$0.10
33-42	\$0.25	\$0.20	\$0.19	\$0.15	\$0.15	\$0.12
43-54	\$0.29	\$0.23	\$0.22	\$0.17	\$0.17	\$0.14
55-66	\$0.31	\$0.26	\$0.24	\$0.20	\$0.19	\$0.16
67-82	\$0.35	\$0.30	\$0.26	\$0.22	\$0.21	\$0.18
83+	\$0.35	\$0.31	\$0.26	\$0.23	\$0.21	\$0.19

\$0.18

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(**CP**)

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SECTION 4 - RATES, CONT'D.				
Inmate	e Opera	tor Assisted Service, (C	cont'd.)	
4.3.8	Schedu	ule H, (Cont'd.)		
	C.	InterLATA Calls		
		USAGE CHARGES: Rate Per Minute:	\$0.40	
				(DR) (DR)
4.3.9	Schedu	ule I		
	А.	<b>All Calls</b> Rate Per Minute:	\$0.24	(CP) (DR)
4.3.10	Schedu	ule J		
	А.	Local Calls Rate Per Minute:	\$0.23	(CP) (DR)
	В.	IntraLATA Calls Rate Per Minute:	\$0.25	(DR)
	C.	InterLATA Calls Rate Per Minute:	\$0.30	(DR)
4.3.11	Schedu	ule K		
	А.	All Calls: Rate Per Minute:	\$0.20	( <b>CP</b> )

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## 4.4 Prepaid Collect Service

## 4.4.1 Schedule A

### A. Local Calls

Usage Rate Per Minute:	\$0.20
------------------------	--------

#### **B.** IntraLATA Calls

#### **USAGE CHARGES**

Milaaga	All Rate Periods		
Mileage	Initial Minute	Additional Minute	
All	\$0.20	0.20	

(DR) | (DR)

(DR)

# C. InterLATA Calls

## **USAGE CHARGES**

Mileage	All Rate Periods	
	Initial Minute	Additional Minute
All	\$0.20	\$0.20

(**DR**)

(DR)

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# SECTION 4 - RATES, CONT'D. Prepaid Collect Service, (Cont'd.) Schedule B 4.4.2 A. **Local Calls** (DR) Rate Per Minute: \$0.06 В. IntraLATA Calls **USAGE CHARGES:** Additional Minutes Initial Minute Rate Per Minute: \$0.20 \$0.25 (DR) (DR) C. **InterLATA Calls USAGE CHARGES:** Rate Per Minute: \$0.30

(DR) | (DR)

	SECTION 4 - RATES, CONT'D.				
Prepa	Prepaid Collect Service, (Cont'd.)				
4.4.3	Schedu	ıle C			
	А.	Local Calls			
	В.	Rate Per Minute: IntraLATA Calls USAGE CHARGES:	\$0.15	(DR)	
	C.	Rate Per Minute: InterLATA Calls		(DR)   (DR)	
	C.				
		USAGE CHARGES:			
		Rate Per Minute:	\$0.15		

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## 4.4 Prepaid Collect Service, (Cont'd.)

# 4.4.4 Schedule D

#### A. Local Calls

Per Minute Rate: \$0.22

#### **B.** IntraLATA Calls

## **USAGE CHARGES:**

	Initial Minute	Additional Minutes
Rate Per Minute:	\$0.20	\$0.25

## C. InterLATA Calls

#### **USAGE CHARGES:**

	Initial Minute	Additional Minutes
Rate Per Minute:	\$0.30	\$0.30

(DR) | (DR)

(CP)

(DR) | (DR)

Issued: May 25, 2016

## 4.4 Prepaid Collect Service, (Cont'd.)

## 4.4.5 Schedule E

# A. Local Calls

Per Minute Rate: \$0.14

#### **B.** IntraLATA Calls

## **USAGE CHARGES:**

	Initial Minute	Additional Minutes
Rate Per Minute:	\$0.18	\$0.18

# C. InterLATA Calls

#### **USAGE CHARGES:**

	Initial Minute	Additional Minutes
Rate Per Minute:	\$0.21	\$0.21

(DR) | (DR)

(CP)

(DR) | (DR)

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гтера		ect Service, (Cont'd.)		
4.4.6	Sche	dule F		
	А.	All Calls Rate Per Minute:	\$0.24	(CP) (DR)
4.4.7	Sche	dule G		
	А.	<b>Local Calls</b> Rate Per Minute:	\$0.20	(CP) (DR)
	В.	<b>IntraLATA Calls</b> Rate Per Minute:	\$0.20	(DR)
	C.	<b>InterLATA Calls</b> Rate Per Minute:	\$0.25	(DR)
4.4.8	Sche	dule H		
	А.	All Calls		

Rate Per Minute:	\$0.20	(CP)
		(DR)

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# 4.5 Institutional Prepaid Service (Debit)

## 4.5.1 Schedule A

## A. Local Calls

Usage Rate Per Minute: \$0.18

#### **B.** IntraLATA Calls

#### **USAGE CHARGES**

Mileage	All Rate Periods	
	Initial Minute	Additional Minute
All	\$0.18	\$0.18

(DR) | (DR)

(DR)

## C. InterLATA Calls

## **USAGE CHARGES**

Mileage	All Rate Periods	
	Initial Minute	Additional Minute
All	\$0.18	\$0.18

(**DR**)

(DR)

Issued: May 25, 2016

(DR)

(DR) | (DR)

(DR) | (DR)

## SECTION 4 - RATES, CONT'D.

## 4.5 Institutional Prepaid Service (Debit), (Cont'd.)

## 4.5.2 Schedule B

A. Local Calls

Rate Per Minute: \$0.06

#### **B.** IntraLATA Calls

#### **USAGE CHARGES:**

	Initial Minute	Additional Minutes
Rate Per Minute:	\$0.20	\$0.25

## C. InterLATA Calls

#### **USAGE CHARGES:**

Rate Per Minute: \$0.30

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	SECTION 4 - RATES, CONT'D.				
Institu	Institutional Prepaid Service (Debit), (Cont'd.)				
4.5.3	4.5.3 Schedule C				
	А.	Local Calls			
		Rate Per Minute:	\$0.10	(DR)	
	В.	IntraLATA Calls			
		USAGE CHARGES:			
		Rate Per Minute:	\$0.10		
				(DR)   (DR)	
	C.	InterLATA Calls			
		USAGE CHARGES	:		
		Rate Per Minute:	\$0.10		

(DR) | (DR)

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# **SECTION 4 - RATES, CONT'D.** Institutional Prepaid Service (Debit), (Cont'd.) Schedule D 4.5.4 **Local Calls** A. (CP) Per Minute Rate: \$0.22 B. **IntraLATA Calls USAGE CHARGES:** Additional Minutes Initial Minute Rate Per Minute: \$0.20 \$0.25 (DR) (DR)

# C. InterLATA Calls

## **USAGE CHARGES:**

	Initial Minute	Additional Minutes
Rate Per Minute:	\$0.30	\$0.30

(DR) | (DR)

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SECTION 4 - RATES, CONT'D.						
Institu	Institutional Prepaid Service (Debit), (Cont'd.)					
4.5.5	Schedule E					
	А.	Local Calls				
		Per Minute Rate:	\$0.20		(CP)	
	B.	IntraLATA Calls				
		USAGE CHARGES	5:			
		Rate Per Minute:	Initial Minute \$0.50	Additional Minutes \$0.50		
					(DR)   (DR)	
	C.	InterLATA Calls			(22)	
	C.	InterLATA Cans				
		USAGE CHARGES	5:			
		Rate Per Minute:	Initial Minute \$0.50	Additional Minutes \$0.50		
					(DR)	

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	SECTION 4 - RATES, CONT'D.					
4.5	Institutional Prepaid Service (Debit), (Cont'd.)					
	4.5.6 Schedule F					
		А.	<b>Local Calls</b> Per Minute Rate:	\$0.14		(CP)
		B.	IntraLATA Calls			
			USAGE CHARGES			
			Rate Per Minute:	<u>Initial Minute</u> \$0.18	<u>Additional Minutes</u> \$0.18	
						(DR) (DR)
		C.	InterLATA Calls			
			USAGE CHARGES	:		
			Rate Per Minute:	Initial Minute \$0.21	Additional Minutes \$0.21	
						(DR) (DR)
	4.5.7	Sched	lule G			
		А.	<b>Local Calls</b> Rate Per Minute:	\$0.20		(CP) (DR)
		В.	<b>IntraLATA Calls</b> Rate Per Minute:	\$0.20		(DR)
		C.	<b>InterLATA Calls</b> Rate Per Minute:	\$0.25		(DR)

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# 4.5 Institutional Prepaid Service (Debit), (Cont'd.)

# 4.5.8 Schedule H

А.	All Calls	
	Rate Per Minute:	\$0.20

(CP) (DR)

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(MT) 

# SECTION 4 - RATES, CONT'D.

#### 4.6 Pay 2 Talk Service

Option 1:	Local	\$3.85	
-	IntraLATA	\$8.00	
	InterLATA	\$9.00	
Option 2:	Local	\$3.50	
•	IntraLATA	\$7.28	
	InterLATA	\$8.19	(1

#### [Reserved for Future Use] 4.7

[Reserved for Future Use] 4.8

(MT) - Material formerly appeared on Page No. 37.8.

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# 4.9 [Reserved for Future Use]

(RT)

(**RT**)

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# 4.10 [Reserved For Future Use]

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4.11	Ancilla	cillary Service Charges			
	4.11.1	<b>Automated Payment Fees (where available)</b> – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).			
		Automated payment fees	\$3.00		
	4.11.2	<b>Live Agent Fee</b> – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.			
		Live Agent Fee	\$5.95		
	4.11.3	<b>Paper Bill/Statement Fees</b> – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.			
		Paper Bill/Statement Fees	\$2.00	 (NR)	

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