NEW HAMPSHIRE

TELECOMMUNICATIONS RATE SCHEDULE

OF

VALUE-ADDED COMMUNICATIONS, INC.

This Rate Schedule contains the descriptions, regulations, and rates applicable to the provision of interexchange telecommunications, by Value-Added Communications, Inc. ("VAC") within the State of New Hampshire. This rate schedule is on file with the New Hampshire Public Utilities Commission. The Rules and Regulations applicable to this rate schedule are available on line at www.vaci.com and at the Company's principal place of business.

(This page was originally effective May 8, 2012. The effective date shown below is revised in connection with the required biennial tariff filing.)

Issued: March 30, 2012 Effective: March 10, 2014

Issued By:

Jeffrey B. Haidinger, President 3801 E Plano Parkway, Suite 100 Plano, Texas 75074

CHECK SHEET

Pages of this Rules and Regulations, as indicated below, are effective as of the date shown in the header of the respective pages. Original and revised pages, as named below, comprise all changes from the original page and are currently in effect as of the posted date shown above.

PAGE	REVISION	
Title	Original	
1	4 th Rev.	*
2	Original	
3	3 rd Rev.	
4	2 nd Rev.	*
5	2 nd Rev.	*
6	Original	

Issued: January 1, 2018 Effective: January 1, 2018

DESCRIPTION OF SERVICE AND RATES

1.1 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

1.2 Returned Check Charge

In addition to any late payment charges specified in this Rate Schedule, the Customer will be assessed a charge of \$15.00 or the actual administrative cost of recovery whichever is greater, for each check, draft, or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.

1.3 Deposits

The Company does not normally require deposits. However the company reserves the right to collect a deposit from customers whose credit history is unacceptable or unknown to the Company. Deposits, if collected, will be collected and maintained in accordance with Commission rules.

For services provided to inmates of confinement facilities, the Company may require a deposit from billed parties for charges which exceed a maximum credit amount predetermined by the Company based on the Customer's credit worthiness. The Customer may exceed this predetermined credit amount by first paying a deposit to the Company in an amount equal to the amount of additional credit authorization requested by the Customer.

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DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

1.4	[Reserved For Future Use]	(D)
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1.5	[Reserved For Future Use]	

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DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

1.6 **Institutional Operator Assisted Calling**

Institutional operator assisted service allows inmates to place collect calls through an automated call processing system. The call processing system prompts the inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party. A number of special blocking and screening capabilities are available with institutional operator services provided by the Company. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the institution. Additional provisions are set forth in the Company's Rules and Regulations available at www.vaci.com.

Rates and Charges

Α. Local

1. **Usages Charge:** Per Minute Rate: \$0.50

2. **Usages Charge:** (N) Per Minute Rate: (N) \$0.15

В. **IntraLATA**

Usage Charge 1.

Per Minute:

DAY **EVENING NIGHT/WEEKEND** \$0.35 \$0.25 \$0.11

2. **Usages Charge:** (N) Per Minute Rate: (N)

\$0.15

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DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

1.7 Advance Pay Accounts

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up a Advance Pay Account with the Called Party (Customer) for payment of collect calls placed from institutions served by Value-Added Communications, Inc. Funds in the Customer's Advance Pay account may only be used for payment of collect calls placed by inmates to telephone numbers specified by the Customer. Additional provisions are set forth in the Company's Rules and Regulations available at www.vaci.com.

1.7.1 Rates and Charges

A. Local

1. Usage Charge
Per Minute: \$0.06

2. Usages Charge: (N)
Per Minute Rate: \$0.15

B. IntraLATA

1. Usage Charge
Per Minute: \$0.23

2. Usages Charge: (N)
Per Minute Rate: \$0.15

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DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

1.8 Ancillary Service Charges

(N)

(N)

1.8.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees

\$3.00

1.8.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee

\$5.95

1.8.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees

\$2.00

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