



The Corrections Innovation Leader

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GTL's Phone IQ™ combats inmate fraud and criminal activity by determining phone type

Reston, Virginia – Global Tel*Link (GTL), the leading provider of correctional technology solutions, announces the release of Phone IQ™, a new intelligence application available for its inmate telephone platforms that combats fraud and other criminal activity by detecting a called party's phone line type.

Phone IQ detects whether calls from a correctional facility are being placed to a traditional landline, a cellular phone, a disposable burner cell phone, or voice over internet protocol (VoIP) line. The GTL inmate telephone system user interface provides a visual indicator to alert users as to what is the called party's phone type. Users are able to filter call detail reporting by the phone type detected and view the phone type indicator when monitoring calls in progress.

Determining what type of phone an inmate is calling can be invaluable information to an investigator searching for fraudulent or other criminal activity, especially in facilities that limit the types of phones that inmates are allowed to call. Investigators can quickly spot frequent changes of phone numbers, specifically prepaid burner phones, called by watched inmates or groups of inmates. Isolating calls to burner phones can aid in researching calls with valuable content. It also increases the facility's control in deciding if specific calls should be flagged and an alert sent.

Phone IQ is one of many tools in the IQ family of intelligence products. Together, these products form the most holistic approach to intelligence gathering in the correctional industry, offering investigators a broad range of options for gathering pertinent, actionable intelligence. For more information about this new fraud and criminal activity detection feature, contact a GTL representative today for a demonstration or visit www.gtl.net/phoneiqpr.

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About Global Tel*Link

GTL is the leading provider of integrated correctional technology solutions, delivering financial value, security, and ease of operation to our customers through visionary products and solutions at the forefront of corrections innovation. As a trusted correctional industry leader, GTL provides service to approximately fifty percent of inmates nationwide, including service to 32 state departments of corrections, the District of Columbia, Puerto Rico, and 32 of the largest city/county facilities. GTL is headquartered in Reston, Virginia, with more than 10 regional offices across the country. To find out more about GTL, please visit our website www.gtl.net.