



The Corrections Innovation Leader

Press Contact: Kristin Nugent
McNeil, Gray & Rice
617-367-0100 x148
kristin.nugent@mgr1.com

GTL Houston Expansion Project Reflects Continued Commitment to Best-in-Class Data Center Infrastructure

Leads industry in robust data center systems that ensure consistent service for customers

Reston, Virginia – June 12, 2015 – Global Tel*Link (GTL), the leading provider of correctional technology solutions, announces the expansion of its Houston-area data center. This expansion is yet another move by GTL to build and maintain the most robust data center infrastructure in the industry. GTL is committed to providing disruption-free service to all of its customers, even in the harshest environmental conditions, which is achieved through the company’s robust, redundant, and resilient data centers.

“We understand the critical role our systems play in our customers’ facilities, and are committed to providing disruption-free service, even through major weather events, power outages, and more,” said Garth Johnson, Senior Vice President of Operations at GTL. “In order to achieve this, our experts are constantly improving the strength, redundancy and resiliency of our data centers.”

GTL runs four data centers in the southeast and southern United States. Infrastructure for GTL’s various platforms are dispersed among the data centers, with high levels of redundancy both within and among data centers. For instance, the validation systems for the company’s calling platform are present in two geographically separate locations. If call traffic can no longer route through one data center due to power failure, natural disaster – including a once-in-a-lifetime weather-related event – or other major issues, the call validation traffic can be pushed to the other center, ensuring disruption-free service. Additionally, each platform is hosted on multiple servers and routes through redundant paths, ensuring continuity of service.

The company relies on diverse circuits to complete calls, ensuring that issues with a single or even several circuits will not result in service outages. GTL has also placed a focus on redundancy in key support systems at each of its data centers, including HVAC, power generators, and uninterruptible power supplies (UPS).

“We believe that including redundancy methods for all of our key systems is the best way to run our business, because we want customers to know that they can trust our products,” Johnson added. “We work towards, and consistently achieve, disruption-free service.”

###

About Global Tel*Link

GTL is the leading provider of integrated correctional technology solutions, delivering financial value, security, and ease of operation to our customers through visionary products and solutions at the forefront of corrections innovation. As a trusted correctional industry leader, GTL provides service to approximately fifty percent of inmates nationwide, including service to 33 state departments of corrections, the District of Columbia, Puerto Rico, and 33 of the largest city/county facilities. GTL is headquartered in Reston, Virginia, with more than 10 regional offices across the country. To find out more about GTL, please visit our website www.gtl.net.