

2014 User Group - Agenda

TUESDAY, May 20, 2014



6:30am – 9:30am	Vendor Exhibits & Technology Hall Open St. Augustine A	Breakfast <i>Villagio Restaurant (for all hotel guests in GTL room block- bring your vouchers)</i>			
8:00am – 9:30am		Registration <i>Pre-Convene for registration. Badges in St. Augustine A.</i>			
9:30am – 10:15am		Opening Remarks <i>St. Augustine D- Speaker TBD</i>			
10:15am –11:00am		Payment Services – State and Federal Regulations <i>St. Augustine D- Speaker: Kevin Lefton</i>			
		OMS TRACK	TELEPHONE TRACK	INTELLIGENCE TRACK	KIOSK TRACK
11:00am – 11:15am		Morning Break			
11:15am – 12:00pm		Ask the OMS Experts <i>St. Augustine D Speakers: John Lowry, Tim Lee, and Jim Bradley</i>	Inmate Telephone Change Requests part 1 <i>St. Augustine E Speaker: Eric Gonzalez</i>	[room in use]	GTL Payment Services <i>St. Augustine G Speaker: Ron Meadows</i>
12:00pm – 1:15pm		Lunch Break			
1:15pm – 2:15pm		OMSe Roadmap <i>St. Augustine D Speaker: John Lowry</i>	Inmate Telephone Change Requests part 2 <i>St. Augustine E Speaker: Eric Gonzalez</i>	Data Analytics <i>St. Augustine F Speaker: Mitch Volkart</i>	GTL Express Release Bond Payment Solutions <i>St. Augustine G Speaker: Ron Meadows</i>
2:15pm – 2:30pm		Afternoon Break			
2:30pm – 3:30pm	OMS Change Requests <i>St. Augustine D Speakers: Tim Lee and John Lowry</i>	Inmate Telephone...What's New <i>St. Augustine E Speaker: Eric Gonzalez</i>		Lobby and Intake Kiosks <i>St. Augustine F Speaker: Ron Meadows</i>	
3:30pm – 4:30pm			Data Analytics (repeat) <i>St. Augustine F Speaker: Mitch Volkart</i>	GTL Express Release Cards <i>St. Augustine G Speaker: Ron Meadows</i>	
6pm – 9pm Food and Drinks 6:30 – 8:30	Hospitality Social at the World Golf Hall of Fame Sponsored by: Dynamic Imaging				

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WEDNESDAY, May 21, 2014



6:30am – 8:00am	Breakfast <i>Villagio Restaurant (for all hotel guests in GTL room block- bring your vouchers)</i>			
8:00am – 8:45am	Bundled Services: How to fund your vision <i>St. Augustine D</i> <i>Speaker: Chris Moore</i>			
8:45am – 9:30am	Service and Support Overview <i>St. Augustine D</i> <i>Speaker: Jim Bradley</i>			
	Vendor Exhibits & Technology Hall Open <i>St. Augustine A</i>	OMS USER TRAINING TRACK	OMS SYS ADMIN TRACK	KIOSK TRACK
9:30am – 9:45am		Morning Break		
9:45am – 10:45am		OMSe Intro Overview <i>St. Augustine D</i> <i>Speaker: RJ Foor</i>	Roundtable – Transportation <i>St. Augustine E</i> <i>Speaker: John Lowry</i>	Visitation Scheduling <i>St. Augustine F</i> <i>Speaker: Michael Schatz</i>
10:45am – 11:00am		Morning Break		
11:00am – 12:00pm		Using Workflows for Operational Efficiency <i>St. Augustine D</i> <i>Speaker: RJ Foor</i>	Roundtable – Gangs (STGs) <i>St. Augustine E</i> <i>Speaker: John Lowry</i>	Video Visitation <i>St. Augustine F</i> <i>Speaker: Michael Schatz</i>
12:00pm – 1:15pm		Lunch Break		
1:15pm – 2:15pm		Mitigating Risk with Assessments, Classification, Keep Separates, & Incidents <i>St. Augustine D</i> <i>Speaker: Dennis Fetzer</i>	OMSe Configuration Overview <i>St. Augustine E</i> <i>Speaker: RJ Foor</i>	In-Pod Kiosk (email, mp3, & inmate requests) <i>St. Augustine F</i> <i>Speaker: Jeff Fitter</i>
2:15pm – 3:15pm			Dashboards & Status Monitors <i>St. Augustine E</i> <i>Speaker: RJ Foor</i>	GTL ExpressRelease Cards (repeat) <i>St. Augustine F</i> <i>Speaker: Ron Meadows</i>
3:15pm – 3:30pm		Afternoon Break		
3:30pm – 4:30pm		Planning for Re-Entry with Assessments, Programs & Release Module <i>St. Augustine D</i> <i>Speaker: Dennis Fetzer and RJ Foor</i>	Intro to Crystal Reports Development <i>St. Augustine E</i> <i>Speaker: Bradley Boob</i>	GTL Payment Services (repeat) <i>St. Augustine G</i> <i>Speaker: Ron Meadows</i>
4:30pm	Closing Remarks <i>St. Augustine D</i> <i>Speaker: Matt Caesar</i>			