Solution Integration

When it comes to the offerings in GTL's portfolio, the whole is greater than the sum of its parts.

Seamless Integration Sets Our Technology Apart

At GTL, we understand the challenges facing today's corrections departments. That's why for the past 25 years we have led the corrections market by identifying new trends and developing innovative technologies that enable corrections facilities to run more efficiently and with a greater degree of security.

Today, we're proud to be the leading provider of fully integrated corrections technology solutions.

GTL-served facilities enjoy the simplicity and accountability of only needing to work with one vendor to meet and manage all their technology needs. Nationwide, our visionary technology solutions help thousands of corrections facilities more effectively and efficiently manage more than one million inmates.

Today, as well as in a post-FCC regulatory climate, GTL's integrated technology products can help facilities:

- **Reduce recidivism rates by improving the corrections experience for inmates as well as staff, helping create safer facilities and finding the means to fund critical programs and solutions in a post-FCC world.**
- **Enhance operational efficiencies by automating processes and systems, reducing paperwork, and freeing up staff time.**
- **Increase control and safety with our best-in-class, corrections-grade hardware, wireless security measures, and extensive information analysis and data mining capabilities.**
- **Strengthen investigative capabilities with integrated technology solutions that provide greater insight into inmate activities and interactions.**

Our Commitment to Integration

GTL's comprehensive suite of corrections technologies helps facilities unite various, disparate systems under one platform to improve operations—from facilities management and inmate communications to investigative solutions and monitoring capabilities.

GTL's proprietary technology solutions integrate completely with each other on the backend, and all data is merged to create a powerful, singular solution. This helps to minimize technical issues or gaps in technology, giving customers smooth, seamless control to more effectively manage and maintain their entire facility operations through one, centralized system.

- **When GTL finds it advantageous to purchase a technology solution from another company, we take the time to adapt it to our technological infrastructure. That means every solution we provide is based on our own software and part of our own platform. When we acquire smaller companies, we immediately work to integrate them and their products into one, cohesive company in which all systems work together harmoniously under the GTL technology umbrella.**
- **We also keep integration front-of-mind when we develop newer versions of our technology. By incorporating our customers' feedback and advice, we improve our products with features and functionalities that they expect.**
- **GTL goes through these efforts to ensure the technology solutions we provide are completely integrated, seamless components of our original technology platform, allowing customers to run a truly best-in-class corrections facility.**

Technologies That Work—With Each Other

One thing that truly sets GTL apart in the corrections technology market is our in-house innovation department and team of engineers who work to develop custom solutions that meet the needs of today's correctional facilities.

Our innovation and development teams work to enhance and improve our offerings, ensuring everything is designed intelligently and built flawlessly from the ground up, making sure the highest levels of security and control are in place. In short, they build solutions specially made for corrections facilities. These fully integrated technology solutions include:

- **Inmate communications technology that connects inmates with friends and family members without compromising control or safety, thereby supporting their rehabilitation and reducing recidivism.**
- **Video visitation and scheduling capabilities to easily schedule and administer both on-site and remote video visitation sessions.**
- **Investigative solutions that allow corrections officers and investigators to more effectively monitor inmate calls and interactions in order to reveal hidden activities as well as solve and prevent crimes.**
- **Payment and deposit technology that automates routine financial processes with real-time integration across accounts and transactions.**
- **The number one-rated facility management system in the market, offering enhanced efficiency and greater control over an inmate population.**
- **Content solutions that load pre-approved educational and entertainment materials onto handheld tablets for inmate use.**
- **Inmate services available on either in-pod kiosk units or tablets.**

We design all of our innovative technology solutions to work with each other through a single, easy-to-use centralized system. The end result is an unprecedented level of visibility into every aspect of a facility's operations that enables corrections officials to keep an eye on the big picture.

What's more, we design and develop all our technology products and solutions—from the hardened exteriors of our kiosks, phones, tablets, and other devices, to the reliability and security of the software that powers our solutions—with the needs and demands of the corrections environment in mind.

By helping corrections officials more efficiently and effectively understand inmate patterns, behavior, and activity that may otherwise go unnoticed, GTL's integrated product line enables corrections officials to maintain control and proactively address safety or security issues.

Product Integration Enhances Operations

GTL is the industry leader in integrating multiple systems to work seamlessly in a single, unified interface. That's because we work directly with corrections facilities to customize the best combination of products, features, and services to meet and exceed the requirements of corrections professionals. And ours is no one-size-fits-all approach; rather, we develop customized packages that address the needs of facilities.

- **The technology platform behind our Offender Management System (OMS)—as well as all our products and software—is highly flexible, enabling the integration of multiple systems, including commissary, inmate trust fund accounting, and inmate management. By eliminating the need for multiple programs, GTL's integrated solutions maximize technological and operational efficiencies.**
- **Bundling OMS with other integrated GTL technology solutions—like visitation; inmate email and communications; in-pod, lobby, and intake kiosks; payment services; inmate solutions; and investigative tools—gives corrections officers greater control over and insight into the entire corrections experience, streamlining systems and driving efficiencies.**
- **GTL's technology solutions help reduce time spent on data entry and configuration because every aspect of GTL technology integrates directly with existing GTL products and software, while also leveraging our hundreds of existing industry contacts and interfacing with other corrections technology providers.**
- **Our product integration also helps provide greater safety for corrections staff and personnel. By combining different systems, inmate requests, and activities, our technology helps reduce the amount of time facilities officers spend transporting inmates, allowing them to focus on more pressing issues and reducing the likelihood of violent incidents or events.**
- **Our integrated solutions also help enhance data and technology security. We follow security best practices, the latest encryption methodologies, and proper protocols to ensure our system offers the most robust data and wireless security in the market. Our technologies leverage multiple layers of firewalls, SSL, and best-in-industry security standards to ensure all data transmitted through our systems are secure.**

GTL's technology works together in one system that offers the most functions and features in a user-friendly, engaging interface.

One Platform, All Solutions

Now and in the future, GTL is committed to continuously improving our techniques and technologies, setting the industry standard, and developing innovative, fully integrated technology solutions to improve every aspect of corrections facility operations. Our job is to make the job of corrections professionals easier and make facilities ever more secure and efficient, helping deliver powerful metrics against the tough requirements faced by today's corrections facilities management teams.