



The Corrections Innovation Leader

Press Contact: Vinnie Mascarenhas
703-955-3894
vinnie.mascarenhas@gtl.net

GTL's 41st Customer Conference Sets New Attendance Record

Premier customer event affords GTL end users the opportunity to provide direct input into future versions of all products

FOR IMMEDIATE RELEASE

Reston, Virginia – October 10, 2016 – [GTL](#), the leading provider of correctional technology solutions and an innovator in payment services solutions for government, today announced its 2016 User Group customer conference was a tremendous success, with the highest customer attendance ever. GTL completed its two-and-a-half-day User Group in Nashville, Tennessee, on September 30.

“As GTL’s premier customer event, our 41st User Group was undoubtedly the most successful customer conference we’ve had to date,” said Anthony Bambocci, Executive Vice President and Chief Marketing Officer at GTL. “No amount of surveying or polling can provide the detailed insights our staff gains from the hands-on experience of User Group. Throughout the conference, GTL executives, product managers and sales team had unique opportunities to spend quality time with customers exchanging ideas and best practices. User Group creates the ideal environment and sets the perfect tone for healthy productive exchanges in a focused setting.”

GTL’s 41st User Group customer conference showcased a highly integrated product suite, including the company’s industry-leading [Offender Management System](#) (OMS), advanced telephone platform, visitation solutions, investigative suite, tablet and in-pod solutions, and multiple payment and deposit solutions. Customers also evaluated GTL’s Inspire platform – a centralized, integrated system that increases operational efficiencies, improves safety and security, and focuses on inmate rehabilitation, successful re-entry and reduced recidivism. Through hands-on product demonstrations and informative training sessions, customers gained new insights into how GTL’s technology is streamlining corrections operations across the United States.

“The engaging conversations, frank discussions and customer feedback regarding our products and operations are truly an invaluable resource to GTL,” added Mr. Bambocci. “The direct input of our customers enables GTL to build products and services that meet their unique needs and help their facilities become more efficient and secure.”

GTL would like to extend a special thanks to Sheriff Daron Hall and his staff at the [Davidson County Sheriff’s Office](#). Sheriff Hall was kind enough to provide opening remarks and serve as a host for us in his hometown of Nashville.

The next User Group customer conference is slated for the third week of September 2017. To learn more please visit the [GTL User Group home page](#).

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About GTL

GTL is the leading provider of integrated correctional technology solutions, delivering financial value, security, and ease of operation to our customers through visionary products and solutions at the forefront of corrections innovation. As a trusted correctional industry leader, GTL provides service to approximately fifty percent of inmates nationwide, including service to 33 state departments of corrections, the District of Columbia, Puerto Rico, and 32 of the largest city/county facilities. GTL is headquartered in Reston, Virginia, with more than 10 regional offices across the country. To find out more about GTL, please visit our website www.gtl.net. You can also view us on [Facebook](#), [Twitter](#) or [LinkedIn](#).