



The Corrections Innovation Leader

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### **GTL's ConnectNetwork Now Features Messaging On Mobile Application**

*ConnectNetwork's new mobile messaging service adds convenience and versatility for inmates to communicate with their friends and family members*

#### **FOR IMMEDIATE RELEASE**

**Reston, Virginia – October 27, 2016** – [GTL](#), the leading provider of correctional technology solutions and an innovator in payment services solutions for government, today announced that a new secure messaging service is now available on its [ConnectNetwork](#) mobile application. This new messaging capability allows friends and family members to communicate with incarcerated loved ones 24 hours a day, seven days a week from tablets and smartphones. The ConnectNetwork mobile app can be downloaded for free on [Android](#) and [iOS](#) mobile devices.

“Exchanging messages is important for just about everyone. It’s how we keep in touch with the ones we care about,” said Steve Montanaro, Vice President of Consumer Channels at GTL. “We are proud of the new functionality added to the ConnectNetwork mobile app, which provides consumers a range of versatile dashboard options that maximize convenience, including now the new messaging feature. Messaging has been available on the ConnectNetwork website for some time, but bringing it to the mobile app makes it an even more integral lifeline between inmates and their friends and family members. We’ve seen mobile app downloads increase by 93 percent, so we are committed to delivering expanded capabilities and ease of use with each upgrade.”

Secure messaging represents the most recent enhancement to the suite of tools that GTL offers to consumers through the ConnectNetwork app. The app also allows friends and family members to make financial transactions (e.g., deposits), manage their account information, set up low-balance text alerts and now, of course, exchange messages with incarcerated loved ones.

Earlier this year, [GTL launched an all-new version of ConnectNetwork.com](#) that further streamlined transaction flows for friends and family members. Keeping in pace with a product release schedule that will routinely improve the customer experience, [GTL launched new Android and iOS versions of its mobile app](#) this summer. The new secure messaging capability of the ConnectNetwork mobile app kicks off a series of enhancements that friends and family members of inmates can expect from GTL in the coming months.

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#### **About GTL**

GTL is the leading provider of integrated correctional technology solutions, delivering financial value, security, and ease of operation to our customers through visionary products and solutions at the forefront of corrections innovation. As a trusted correctional industry leader, GTL provides service to approximately fifty percent of inmates nationwide, including service to 33 state departments of corrections, the District of Columbia, Puerto Rico, and 32 of the largest city/county facilities. GTL is headquartered in Reston, Virginia, with more than 10 regional offices across the country. To find out

more about GTL, please visit our website [www.gtl.net](http://www.gtl.net). You can also view us on [Facebook](#), [Twitter](#) or [LinkedIn](#).

### **About ConnectNetwork**

ConnectNetwork is the one-stop resource for friends and family members to connect with their incarcerated loved ones. ConnectNetwork was designed especially for friends and family members with the goal of making it easy and convenient to receive phone calls, send messages, deposit money for services, and schedule and conduct visits with the comfort their transactions are safe, reliable and secure. To find out more about ConnectNetwork, please visit our website [www.connectnetwork.com](http://www.connectnetwork.com). You can also view us on [Facebook](#) or [Twitter](#).