GTL’s Education & Information solutions allow inmates to keep informed on what is happening both inside and outside a correctional facility’s walls.

Inmates are often faced with the issue of lack of knowledge while incarcerated—either educational knowledge or correctional facility information. GTL’s Education & Information solutions seek to combat both problems by giving inmates access to facility information and educational content to benefit them both during incarceration and after release.

Inmates need to be able to access information about the correctional facility in which they reside. The Documents application stores PDFs of all facility documents from the rules and regulation handbook to the commissary menu to visitation guidelines. This application provides a correctional facility with a new measure of efficiency, saving money and time on printing and distribution.

Studies have shown that education improves an inmate’s chances of not reoffending—inmates who participated in correctional education programs had 43 percent lower probability of recidivating than those who did not participate in such programs. GTL provides Educational Content to inmates via a Learning Management System (LMS) that is similar to platforms used in K–12 education. Through the LMS, correctional facilities can work with local education providers to add content, track the progress of inmates, and set up virtual classrooms with specific content. Inmates can enroll in courses and/or be assigned courses as part of their sentencing.

GTL’s LMS comes pre-loaded with self-help courses on topics ranging from job interview preparation to anger management. In addition, there are GED® prep modules that offer engaging and comprehensive instruction in the areas of language arts, math, social studies, science, and consumer education to assist inmates in studying for a high school equivalency exam. Inmates can take a placement test to identify strengths and weaknesses, and the application will then guide inmates to the appropriate lessons.

GTL also offers the KA Lite application (the offline version of Khan Academy®) to help educate inmates by allowing them to study at their own pace and choose from over 20,000 practice exercises and 7,000 instructional videos on subjects such as English, history, computer programming, and economics. If a correctional facility subscribes to a law library, GTL can enable Law Library Access so that inmates can access it on a GTL Inspire® tablet.