

Posted: January 13, 2023

---

**RATES AND CHARGES**

**1. Standard Plan**

**A. Local Calls**

1. A per minute usage rate of \$0.29 applies to each local call placed by the end user.

**B. IntraLATA / InterLATA Rates and Charges**

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

**1. IntraLATA / InterLATA Usage Rates**

All Times of Day

All Mileage Bands

Rate Per Minute:

\$0.29

Posted: January 13, 2023

---

**RATES AND CHARGES (CONT'D)**

**2. Ancillary Service Charges**

**2.1 Automated Payment Fees (where available)** – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees           \$3.00 per transaction

**2.2 Live Agent Fee** – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee                   \$5.95 per transaction

**2.3 Paper Bill/Statement Fees** – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees       \$2.00 per transaction

**2.4 Third-Party Money Transmitter Fee**

\$3.00 per transaction when paid using an automated payment system

\$5.95 per transaction when paid using a live agent

**2.5 Single-Call Fee**

\$3.00 per transaction when paid using an automated payment system, plus the adopted per-minute rate

\$5.95 per transaction when paid using a live agent, plus the adopted per-minute rate.

Pursuant to the Federal Communications Commission’s Third Report and Order, Order on Reconsideration, and Fifth Further Notice of Proposed Rulemaking, FCC 21-60, released May 24, 2021 and effective October 26, 2021 (the “FCC 2021 Order”), the jurisdictional nature of an intrastate call depends exclusively on determining that the physical location of the originating and terminating endpoints of the call are in the state. To the extent that location data is not available, a call will be treated as an interstate call and subject to the rates and Ancillary Service Charges set forth in ViaPath Technologies’ interstate published rates found at: <https://www.gtl.net/legal-and-privacy/federal-tariffs-and-price-lists/> unless the law requires otherwise.