

OKLAHOMA

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

**GLOBAL TEL\*LINK CORPORATION d/b/a ViaPath Technologies**

3120 Fairview Park Drive, Suite 300

Falls Church, VA 22042

Telephone: 703-955-3910

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of institutional telecommunications services provided by Global Tel\*Link Corporation d/b/a ViaPath Technologies within the State of Oklahoma. This tariff is on file with the Oklahoma Corporation Commission. Copies may also be inspected during normal business hours at the Company's principal place of business at 3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042.

Wherever in this Tariff or its headings, the term "Company" or the name Global Tel\*Link Corporation, that shall mean and shall refer to Global Tel\*Link Corporation d/b/a ViaPath Technologies.

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**CHECK SHEET**

Pages listed below are inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>	
1	2nd Revised	*	26.2	3rd Revised	*
2	16th Revised	*	26.3	4th Revised	*
3	1st Revised	*	26.4	5th Revised	*
4	1st Revised	*	26.5	4th Revised	*
5	1st Revised	*	27	2nd Revised	*
6	2nd Revised	*	28	5th Revised	*
7	2nd Revised	*	29	7th Revised	*
8	1st Revised	*	30	4th Revised	*
9	1st Revised	*	30.1	3rd Revised	*
10	2nd Revised	*	30.2	3rd Revised	*
11	3rd Revised	*	31	5th Revised	*
12	1st Revised	*	31.1	3rd Revised	*
13	1st Revised	*	31.2	3rd Revised	*
14	1st Revised	*	32	5th Revised	*
15	1st Revised	*	33	4th Revised	*
16	2nd Revised	*	34	2nd Revised	*
17	1st Revised	*	35	3rd Revised	*
18	3rd Revised	*	36	3rd Revised	*
19	1st Revised	*	37	3rd Revised	*
20	1st Revised	*	38	2nd Revised	*
21	1st Revised	*	39	7th Revised	*
22	1st Revised	*	39.1	4th Revised	*
23	1st Revised	*	40	1st Revised	*
24	3rd Revised	*			
25	4th Revised	*			
26	1st Revised	*			
26.1	2nd Revised	*			

\* - indicates those pages included with this filing.

NOTE: Future revisions to these original tariff pages shall include an updated Check Sheet. Such Check Sheet shall include an (\*) beside the applicable page number and the caption "Revision No. \_\_\_"

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### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (AT)** - means Addition to Text;
- (C)** - means Correction;
- (CP)** - means Change in Practice;
- (CR)** - means Change in Rate;
- (CT)** - means Change in Text;
- (DR)** - means Discontinued Rate;
- (FC)** - means Change in Format;
- (MT)** - means Moved Text;
- (NR)** - means New Rate;
- (RT)** - means Removal of Text.

In addition to symbols for changes, each provision or rate element changed shall contain a vertical line which clearly shows the exact number of lines being changed.

**APPLICABILITY OF TARIFF**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of interexchange telecommunications services provided by Global Tel\*Link Corporation d/b/a ViaPath Technologies (the "Company") to the general public and inmates of prisons, jails or other confinement institutions within the state of Oklahoma.

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Effective: May 23, 2023

Issued by: Tariff Administrator  
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042  
web.connectnetwork.com  
1-877-650-4249

**ACCESSIBILITY OF TARIFF**

This tariff is on file with the Oklahoma Corporation Commission. Additionally, copies may be inspected during normal business hours at Global Tel\*Link Corporation d/b/a ViaPath Technologies' principal place of business:

**(CT)**

**(CT)**

Global Tel\*Link Corporation d/b/a ViaPath Technologies

**(CT)**

3120 Fairview Park Drive, Suite 300

**(CT)**

Falls Church, VA 22042

**(CT)**

Telephone: 703-955-3910

**(CT)**

**(RT)**

Upon reasonable request, copies of this tariff may be obtained from the Company at no charge by contacting the Company at 1-877-650-4249.

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Code** - A sequence of numbers that, when dialed, connects the caller to the carrier associated with that sequence.

**Aggregator** - Any person or entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises for intrastate telephone calls including calls using an operator services provider; i.e., customers of an OSP. Aggregators include, but are not limited to, hotels, motels, hospitals, universities, airports, gas stations, and to the extent permitted by law, pay telephone owners. Aggregator does not include inmate-only coinless phones provided by correctional institutions but shall include phones provided for use by the public in visitation areas of correctional institutions.

**Ancillary Service Charge** – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

**Answer supervision** - A network control signal sent from the terminating location to the originating location to inform the originating location that a call has been answered and a network control signal from the originating end to the terminating end to inform the terminating end that a calling party has hung up. In the public switched network, the answer supervision signal is used to start and stop billing for a call.

**Authorization Code** - A number assigned to each Customer Card Account which is dialed by the Customer or Authorized User upon access to the Carrier's service. An Authorization Code identifies the caller and validates the caller's authorization to use the services provided.

**Automated Collect Call** - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

**Available Balance** - The current balance expressed in dollars or units contained within the Customer's Card Account. The Available Balance may be used to place calls via the Company's network until exhausted. The Available Balance decreases on a real-time basis as calls are placed and usage occurs.

**Average Daily Population (ADP)** – The sum of all inmates in a facility for each day of the preceding calendar year, divided by the number of days in the year.

**Blocking** - A feature or capability of communications systems or networks that permits deliberate denial of access under certain specified conditions; for example, restricting a residential subscriber's ability to reach information services by blocking that subscriber's access to any phone number that begins with the digits "900".

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Brand** - The audible and distinct identification by the OSP to the consumer of the OSP presubscribed by the aggregator.

**Call splashing** - The transfer of a telephone call from one OSP to another such provider in such a manner that the subsequent provider is unable or unwilling to determine the location of the origination of the call and, because of such inability or unwillingness, is prevented from billing the call on the basis of the actual originating location.

**Commission** - The Oklahoma Corporation Commission.

**Collect Billing** - A billing arrangement whereby the originating caller bills the charges for a call to the called party, provided that the called party agrees to accept the charges.

**Company or Carrier** - Global Tel\*Link Corporation d/b/a ViaPath Technologies unless otherwise clearly indicated by the context. (CT)

**Consumer** - Any person initiating any intrastate telephone call using the assistance of a live or automated operator or any person receiving an intrastate telephone call handled by an OSP in which the called party will be paying for the service; i.e., the end user of OSP-provided services or a called party of a collect call handled by an OSP.

**Customer** - Means consumer.

**Customer Card Account** - An account is established for a Customer with an initial prepaid balance from which charges for service provided by Carrier are deducted on a real time basis. Customer Card Accounts are not associated with a local exchange carrier business or residential access line.

**Customer Trouble Report** - any oral or written report given to the OSP's repair service or contact person by an aggregator or consumer of an OSP's service relating to a defect or difficulty or dissatisfaction with the provision of the OSP's services. Each trouble report shall count as a separate report regardless of whether subsequent reports relate to the same defect, difficulty, or dissatisfaction with the provision of the OSP's regulated services.



**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Debit Card** - A card issued by the Company which provides the Customer or Authorized User with a Customer Card Account, an Authorization Code and instructions for accessing the Carrier's network.

**Debit Call** - A service whereby the Customer or Authorized User dials all of the digits necessary to place a call and have call charges deducted from the Customer's Card Account. Service is accessed via a "1-800" or other access code dialing sequence.

**End user** - Means consumer.

**Equal access** - A condition where the local exchange access service offered by a telephone company is made available in equal kind, quality and price to all long distance companies. Equal access also describes a condition where customers may choose for themselves the interexchange carrier to which their long distance calls are to be routed, using the same number of dialed digits regardless of which interexchange carrier is chosen.

**Equal access code** - An access code that allows the public to obtain access to the carrier associated with that code; i.e., 10xxx.

**FCC** - Means Federal Communications Commission.

**(RT)**

**Initial Account Balance** - The Available Balance of a Customer's Card Account upon issuance of an Authorization Code and before any depletion for call activity. The Initial Account Balance is expressed in either U.S. Dollars or in Call Units.

**Inmates** - The confined population of institutions.

**Institutions** - Used throughout this tariff to refer to any type of confinement/correctional facility (i.e. prisons, jails, work farms, detention centers, etc.)

**IXC** - Means interexchange carrier or interexchange company, which is a carrier or company authorized by the Commission to provide long distance or interexchange communications services within Oklahoma but which does not also provide local exchange services.

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**InterLATA Call** - Any call which is originated in one LATA and terminated in another LATA.

**Interstate Call** - Any call which is originated in one state and terminated within the boundaries of another state.

**Intrastate Call** - Any call which originated and terminated within the boundaries of the State of Oklahoma, regardless of whether such call is routed across state boundaries prior to reaching its termination point.

**Jail** – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals, operated directly by the Federal Bureau of Prisons or U.S. Immigration and Customs Enforcement, or pursuant to a contract with those agencies; juvenile detention centers; and secure mental health facilities.

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**Joint Aggregator** - Describes a situation where more than one party exercises control over telephone equipment, whether through ownership of the equipment, control of access to the equipment or some other means. Each party is jointly responsible as an aggregator under these rules.

**LATA** - Means Local Access and Transport Area.

**LEC** - Means local exchange company, which is a telephone company authorized by the Commission to provide telephone service in a telephone exchange or exchanges.

**OSP** - Means operator service provider, which is any common carrier that provides intrastate operator services or any other person or entity determined by the Commission to be providing operator services.

**Operator services** - Any intrastate telecommunications service initiated from an aggregator location that includes, as a component, any automatic or live assistance to a consumer to arrange for billing or completion, or both, of an intrastate telephone call through a method other than: (A) Automatic completion with billing to the telephone from which the call originated, or (B) Completion through an access code used by the consumer, with billing to an account previously established with the carrier by the consumer.

*(MT) - Material now appears on Page 11.*

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Prison** – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

**Renewal** - A method of replenishing the Available Balance in a Customer's Card Account with additional quantities as authorized and paid for by the Customer. Renewal of Available Balances may be limited to specific amounts or by the class of service.

**Sponsor** - A corporation or other legal entity that exclusively permits the use of its Marks to the Company for use with telephone cards or other merchandise, and contracts with the Company for the marketing of the services described herein.

**Service** - Means telecommunications service in its broadest and most inclusive sense, and includes any and all acts done, rendered, or performed and any and all things furnished or supplied by the OSP in the provision of regulated offerings to consumers.

**Subscriber** - The correctional or confinement institutions to which the Company provides the services specified in this tariff. (CT)

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

*(MT) - Material previously appeared on Page 10.*

**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company (CT)**

The Company's services and facilities are furnished to inmates of correctional institutions for communications originating and terminating within the State of Oklahoma under terms of this tariff. (CT)

The Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. The Company may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to the Company network. (CT)  
(CT)

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

**2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

**2.2.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Subscriber or End User is using service in violation of provisions of this tariff, or in violation of the law. (CT)

**2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Limitations, (Cont'd.)**

- 2.2.4** All facilities provided under this tariff are directly controlled by the Company and the Subscriber may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. (CT)
- 2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6** Service provided to Correctional Institutions for use by Inmates may be restricted or otherwise limited under the direction of, and at the discretion of, authorized personnel of the Institution.

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited subject to the limitations imposed by the Correctional Institution.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of the Company**

- 2.4.1** The liability, if any, of the Company arising out of or in any way connected with any defect, error, omission, delay, interruption, suspension or other failure in connection with furnishing service or facilities shall, unless otherwise provided in the schedules, be in an amount not in excess of the charge for the service or facility involved for the period during which the defect, error, omission, delay, interruption, suspension or other failure continues.
- 2.4.2** The Company shall not be liable for errors in transmitting, receiving or delivering oral messages by telephone over the lines of the Company and its connecting companies in view of the possibility of errors and the impossibility of fairly fixing the cause.
- 2.4.2** The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Debit Cards or Authorization Codes issued for use with the Company's services. Nor will the Company be liable for any claim, loss or refund on any unused balance remaining on a Debit Card provided to a Customer.
- 2.4.4** The Company shall not be liable for any claim, loss or refund on any unused portion of the usage balance remaining in a Customer Card Account provided to a Customer.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Installation**

Service is installed upon mutual agreement between the Subscriber and the Company. The service agreement does not alter rates specified in this tariff.

**2.6 Terminal Equipment**

The Company's facilities and service is used with or terminated in Company-provided pay telephone equipment and communications systems. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.7 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the subscriber.

**(CT)**

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.9 Reserved for Future Use**



**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.10 Billing and Payment for Service**

**2.10.1 Responsibility for Charges**

The called party that accepts a collect call is responsible for payment of all charges for services.

**2.10.2 Payment for Service**

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.10 Billing and Payment for Service, (Cont'd.)**

**2.10.3 Disputed Charges**

In the event of a dispute between an end user and an OSP, the OSP shall make such investigation as required by the particular case. The OSP shall suspend billing on disputed amounts until such investigation is complete. The OSP shall report the results of the investigation to the end user; and in the event the dispute is not resolved, the OSP shall inform the end user that the end user may utilize the complaint procedures of the Commission's Consumer Services Division at:

Oklahoma Corporation Commission  
Consumer Services Division  
P.O. Box 52000-2000  
Oklahoma City, OK 73152-2000  
Telephone: (405) 521-2331  
Toll Free: (800) 522-8154

When a complaint has been made with the Commission's Consumer Services Division, the OSP shall be required to forego collection of the disputed charges pending investigation by the Commission's Consumer Services Division. The end user shall be required to pay undisputed charges, and if not paid, the OSP may start collection procedures.

**2.10.4 Late Payment Fees**

For calls billed directly by the Company, the Company reserves the right to assess a late payment fee of 1.5% per month on any past due balance. A balance is considered past due if unpaid thirty (30) days following the date of the bill listing amounts owed by the Customer.

**2.10.5 Return Check Charge**

The Company reserves the right to assess a return check charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.11 Deposits**

The Company does not require deposits from Customers for its services.

**2.12 Advance Payments**

The Company does not require advance payments from Customers for its services.

**2.13 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.14 Cancellation by the Customer**

The Customer may cancel or refuse service by not accepting collect calls placed to his/her telephone number. Service may also be discontinued upon oral or written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

**2.15 Refusal or Discontinuance by the Company**

Service continues to be provided until canceled by the Customer, orally or in writing, or until discontinued by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination.

**2.15.1** Nonpayment of a bill owing to the Company;

**2.15.2** Violation or noncompliance with any provision of law, or rules and regulations within this tariff, or Oklahoma Corporation Commission rules and regulations;

**2.15.3** Excessive or improper use of telecommunications services, or use in such a manner as to interfere with reasonable service to other customers.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.16 Disconnection and Notice**

**2.16.1** When service to a customer is disconnected for nonpayment of a bill for service, the Company shall give at least five (5) days written notice to the Customer of the Company's intent to discontinue service. Notice shall be mailed by the Company to the Customer's address. Notice will be deemed given to the Customer two (2) days after mailing by the Company.

**2.16.2** A notice of discontinuance shall contain the following:

- (a) Name, address, and telephone number of the Customer;
- (b) Statement of reason for proposed discontinuance of service;
- (c) The date on or after which service will be discontinued unless appropriate action is taken;
- (d) The telephone number of the Company where the Customer may make an inquiry;
- (e) Charges for reconnection;
- (f) The address and telephone number of the Commission's Consumer Services Division.

**2.16.3** The Company shall not be required to give the written notice of discontinuance in situations where the Company has evidence of fraudulent or illegal use of the Company's services.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.17 Restoration of Service**

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.18 Special Conditions for Inmate Services**

A number of special blocking and screening capabilities are available with institutional operator services provided by the Company. These capabilities allow Confinement Facilities to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the facility. (CT)  
(CT)

For services provided to Inmates of Confinement Facilities, the following special conditions apply:

- (a) At the request of the Confinement Facility, the Company may block inmate access to "800", "888", "950-XXXX", "10XXXX" numbers and other carriers or operator service providers. (CT)
- (b) At the request of the Confinement Facility, the Company may block inmate access to "911", "411", or local operators reached through "0-" dialing. (CT)
- (c) At the request of the Confinement Facility, the Company may block inmate access to specific telephone numbers. (CT)
- (d) Availability of the Company's services may be restricted by the Confinement Facility to certain hours and/or days (CT)
- (e) No notices or signage concerning the Company's services will be posted with its instruments. Information concerning the Company's services is provided to the administration of each Confinement Facility where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the institution's administration. (CT)

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.18 Special Conditions for Inmate Services, (Cont'd.)**

- (f) At the request of the Confinement Facility, the Company may place time limits on local and long distance calls placed using its services. (CT)
- (g) At the request of the Confinement Facility, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.
- (h) Calls to "900", "976" or other pay-per-call services are blocked by the Company. (CT)

**2.19 Contracts**

Service is offered on a contractual basis to meet specialized requirements of Correctional Institutions. All services with Institutions are provided under contract. Each contract includes a unique mix of services, equipment, and software for blocking, screening, and monitoring calls, and performs other specialized functions as required by the Institution. All similarly situated Institutions are treated on a non-discriminatory basis. The terms of each contract shall be mutually agreed upon between the Correctional Institution and the Company and may include rates not contained in this tariff charges for specially designed or constructed services, or other customized features. (CT)

**2.20 Special Pricing Arrangements/Individual Case Bases (ICB) Arrangements (CP)**

Service may be offered on a contractual basis to meet the specialized requirements of Correctional Institutions. Customized service packages at negotiated rates may be furnished in response to requests by Customers for proposals or for competitive bids. Negotiated rates, terms, and conditions will be set forth in individual Customer contracts. The terms, conditions, obligations and regulation set forth in this tariff will be incorporated into, and be part of, said contract, and shall be binding on Company and Customer. (CP)



### SECTION 3 - DESCRIPTION OF SERVICE

#### 3.1 Product Descriptions

All intrastate interexchange services are offered in conjunction with similar interstate service.

##### 3.1.1 Institutional Operator Assisted Service

Institutional Operator Assisted Service allows End Users to place collect or prepaid calls through an automated call processing system. The call processing system prompts the call originator and the called party such that the call is completed without live operator assistance.

Calls are placed collect to the called party. Collect Calling is a billing arrangement whereby the originating caller bills the charges for a call to the called party, provided that the called party agrees to accept the charges.

##### 3.1.2 Inmate Operator Assisted Service - Out of State Inmates housed in Oklahoma Correctional Facilities

When an Oklahoma correctional facility houses out-of-state inmates, rates and charges will apply as set forth in Section 4.4 following. These rates and charges are applicable only to these inmates, according to the contracts between Oklahoma and out-of-state government entities.

#### 3.2 Timing of Calls

3.2.1 Long distance usage charges are based on actual usage of the Company's network. Timing for automated collect calls begins when the called party accepts the charges for the call. (CT)

3.2.2 Chargeable time for a call ends upon disconnection by either party.

3.2.3 Calls are billed in full minute increments.

3.2.4 No charges apply for incomplete calls.

**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.3 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by AT&T in its Tariff No. 10 as filed with the FCC in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the rate center of the Customer's switch and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.4 Institutional Telephone Debit Accounts**

**3.4.1 Prepaid Debit Accounts**

(CT)

A Prepaid Debit Account allows each Inmate the option to transfer funds from his/her personal account to his/her telephone account or to purchase a voucher to add funds the Prepaid Debit Account. The transfer of funds is managed by Correctional Institution personnel or through a direct interface between the commissary system and/or booking account and the Inmate phone system. The Prepaid Debit Account is associated with the Inmate's Personal Identification Number (PIN.) When the Inmate places a call, he/she has the option of making a Collect call or using funds from the Prepaid Debit Account. Once the Prepaid Debit Account is selected, the Inmate enters the PIN and called telephone number. All deposits to the account are paid to and handled by the entity managing the account, *e.g.*, jail management system, Institution, commissary, etc. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the Inmate.

The Company's system automatically informs the Inmate of the available usage balance remaining in the Prepaid Debit Account and provides prompts to place the call by entering the destination telephone number. Usage is deducted from the available balance in the account on a real-time basis as the call progresses.

Unless state law or a Correctional Institution requires a different practice, any unused funds in a Prepaid Debit Account are refunded to the Inmate upon release of the Inmate from the Correctional Institution. Refunds are issued by the entity managing the account, which depending on the specific arrangements, is either the Company, the commissary, the Correctional Institution itself or its agent, unless otherwise directed by state law.

All security measures and Inmate calling restrictions as set forth elsewhere in this tariff are also applicable for any calls made using a Prepaid Debit Account.

(CT)

**3.4.2 Rates and Charges**

(CP)

**A. Option 1** - Rates and charges for Prepaid Debit Accounts are the same as those set forth in the Company's rate schedules set forth in Section 4.3 and 4.4.

**B. Option 2** - Rates and charges for Prepaid Debit Accounts are provided at a discount per request of the Correctional Institution.

(CP)

**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.5 AdvancePay® Accounts**

**(CT)**

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up an AdvancePay® Account for friends and family who are called parties (Customer) for the payment of Collect calls made to the Customer placed from Institutions served by the Company. Funds in the Customer's account may be used for payment of Collect calls placed by Inmates to only those telephone numbers specified by the Customer. Establishment and maintenance of an account are required to complete Collect calls to Customers served by local exchange carriers with which the Company does not have an existing direct billing and collection agreement.

Upon request, the Company will provide the Customer with a personal identification number (PIN) and a toll-free number to call in order to set up the account information, including the permissible numbers that the Inmate may call.

Additional deposits will be accepted with a \$50.00 deposit maximum unless a Correctional Institution requires a different practice. Initial and additional deposits into the account may be made by cash, check, credit card, or Western Union. Transaction fees will apply for credit card and check by phone transactions. All deposits will be subject to applicable taxes and fees.

When an Inmate places a call, the Customer is informed of both the caller's identity and the account balance prior to accepting the call. Customers may also review their account online or contact the Company's toll-free customer service number for account balance information at any time. If the account balance is insufficient, calls placed to the numbers specified by the Customer will not be completed until the account is replenished.

Account holders may seek a refund of unused balances by contacting customer service. Unless applicable law or a Correctional Institution requires a different practice, accounts will become inactive after 180 consecutive days of inactivity or non-use. Account holders will have 180 days from the date of the last call charged to the account to request a refund of any unused account balance. If an account is used at any point during the inactivity period, the 180-day inactivity period will restart. If the account holder provides sufficient contact information to the Company and affirmatively agrees to receive notifications by text message and/or email from the Company, the Company will provide text message and/or email notice to the account holder 30 days prior to the scheduled expiration of the account. Upon receipt of a verified refund request during the 180-day period, any remaining balance in an account will be refunded to the Customer after deducting any call charges, applicable taxes, and transaction fees incurred during the current billing cycle.

All security measures and Inmate calling restrictions as set forth elsewhere in this tariff are also applicable for any calls made using an AdvancePay® Account.

**(CT)**

**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.6 [Reserved For Future Use]**

**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.6 [Reserved For Future Use], (Cont'd.)**

**SECTION 4 - RATES**

**4.1 General**

Calls are billed individually for each call placed through the Carrier. Charges are computed on an airline mileage basis as described in Section 3.3 of this tariff.

Rates vary by mileage band, time of day, day of week and call duration.

Customers are billed based on their use of the Company’s long distance service. No installation charges or fixed monthly recurring charges apply. **(CT)**

**4.2 Time of Day Rate Periods**

**4.2.1 Time of Day Periods**

The appropriate rates apply for day, evening and night/weekend calls based on the following chart.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM	NIGHT/WEEKEND RATE PERIOD						

\* Up to, but not including



**SECTION 4 - RATES, (CONT'D.)**

**4.3 Institutional Operator Assisted Calling**

The total charge for each operator assisted call consists of a usage charge, dependent on the duration, distance and time of day of the call.

The rates and charges as set forth below are applicable to local, intraLATA and interLATA Inmate Operator Assisted Service calls originating and terminating within the State of Oklahoma.

**SECTION 4 – RATES, (CONT'D.)**

**4.3 Institutional Operator Assisted Calling, (Cont'd.)**

**4.3.1 Local Rates and Charges**

**A. Option A**

**Usage Charges:**

Usage on Local Operator Assisted Service calls placed by Inmates of Confinement Facilities is billed at a rate of \$0.03 per minute.

**B. Option B**

**All Calls:**

Rate per Minute: \$0.20

**C. Option C**

**All Calls:**

Rate per Minute: \$0.14

**D. Option D**

Rate Per Minute \$0.12

**SECTION 4 - RATES, (CONT'D.)**

**4.3 Institutional Operator Assisted Calling, (Cont'd.)**

**4.3.2 IntraLATA Rate and Charges**

**A. Option A**

**1. Usage Charges:**

Mileage Band	Day		Evening		Night/Weekend	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
1-10	\$0.1765	\$0.1365	\$0.1560	\$0.1165	\$0.1440	\$0.1020
11-22	\$0.1865	\$0.1565	\$0.1620	\$0.1385	\$0.1480	\$0.1300
23-55	\$0.1965	\$0.1865	\$0.1620	\$0.1385	\$0.1480	\$0.1340
56-124	\$0.2280	\$0.2180	\$0.1760	\$0.1600	\$0.1700	\$0.1510
125-292	\$0.2780	\$0.2680	\$0.2180	\$0.2100	\$0.2110	\$0.1890
293+	\$0.3275	\$0.3075	\$0.2615	\$0.2305	\$0.2435	\$0.2225

**SECTION 4 - RATES, (CONT'D.)**

**4.3 Institutional Operator Assisted Calling, (Cont'd.)**

**4.3.2 IntraLATA Rate and Charges, (Cont'd.)**

**B. Option B**

**1. Usage Charges:**

Mileage Band	Day		Evening		Night/Weekend	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
1-8	0.3600	0.3600	0.2700	0.2700	0.2160	0.2160
9-12	0.3600	0.3600	0.2700	0.2700	0.2160	0.2160
13-17	0.3600	0.3600	0.2700	0.2700	0.2160	0.2160
18-22	0.3600	0.3600	0.2700	0.2700	0.2160	0.2160
23-27	0.5200	0.5200	0.3900	0.3900	0.3120	0.3120
28-32	0.5200	0.5200	0.3900	0.3900	0.3120	0.3120
33-42	0.5200	0.5200	0.3900	0.3900	0.3120	0.3120
43-54	0.5800	0.5800	0.4350	0.4350	0.3480	0.3480
55-66	0.6100	0.6100	0.4575	0.4575	0.3660	0.3660
67-82	0.6800	0.6800	0.5100	0.5100	0.4080	0.4080
83-over	0.6900	0.6900	0.5175	0.5175	0.4140	0.4140

**C. Option C**

**1. Usage Charge:**

Rate Per Minute: \$0.25

**D. Option D**

**All Calls:**

Rate per Minute: \$0.20

**SECTION 4 - RATES, (CONT'D.)**

**4.3 Institutional Operator Assisted Calling, (Cont'd.)**

**4.3.2 IntraLATA Rate and Charges, (Cont'd.)**

**E. Option E**

**1. Usage Charge:**  
Rate Per Minute: \$0.14

**F. Option F**

Rate Per Minute: \$0.12

**SECTION 4 - RATES, (CONT'D.)**

**4.3 Institutional Operator Assisted Calling, (Cont'd.)**

**4.3.3 InterLATA Rates and Charges**

**A. Option A**

**1. Usage Charges:**

Mileage Band	Day		Evening		Night/Weekend	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
1-10	\$0.1765	\$0.1365	\$0.1560	\$0.1165	\$0.1440	\$0.1020
11-22	\$0.1865	\$0.1565	\$0.1620	\$0.1385	\$0.1480	\$0.1300
23-55	\$0.1965	\$0.1865	\$0.1620	\$0.1385	\$0.1480	\$0.1340
56-124	\$0.2280	\$0.2180	\$0.1760	\$0.1600	\$0.1700	\$0.1510
125-292	\$0.2780	\$0.2680	\$0.2180	\$0.2100	\$0.2110	\$0.1890
293+	\$0.3275	\$0.3075	\$0.2615	\$0.2305	\$0.2435	\$0.2225

**B. Option B**

**1. Usage Charges:**

Service is billed in one (1) minute increments following an initial one (1) minute billing period.

Rate Per Minute \$0.35

**SECTION 4 - RATES, (CONT'D.)**

**4.3 Institutional Operator Assisted Calling, (Cont'd.)**

**4.3.3 InterLATA Rates and Charges, (Cont'd.)**

**C. Option C**

**1. Usage Charges:**

Mileage Band	Day		Evening		Night/Weekend	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
1-8	0.3600	0.3600	0.2700	0.2700	0.2160	0.2160
9-12	0.3600	0.3600	0.2700	0.2700	0.2160	0.2160
13-17	0.3600	0.3600	0.2700	0.2700	0.2160	0.2160
18-22	0.3600	0.3600	0.2700	0.2700	0.2160	0.2160
23-27	0.5200	0.5200	0.3900	0.3900	0.3120	0.3120
28-32	0.5200	0.5200	0.3900	0.3900	0.3120	0.3120
33-42	0.5200	0.5200	0.3900	0.3900	0.3120	0.3120
43-54	0.5800	0.5800	0.4350	0.4350	0.3480	0.3480
55-66	0.6100	0.6100	0.4575	0.4575	0.3660	0.3660
67-82	0.6800	0.6800	0.5100	0.5100	0.4080	0.4080
83-over	0.6900	0.6900	0.5175	0.5175	0.4140	0.4140

**D. Option D**

**1. Usage Charge:**

Rate Per Minute: \$0.25

**E. Option E**

**All Calls:**

Rate per Minute: \$0.20

**SECTION 4 - RATES, (CONT'D.)**

**4.3 Institutional Operator Assisted Calling, (Cont'd.)**

**4.3.3 InterLATA Rates and Charges, (Cont'd.)**

**F. Option F**

**1. Usage Charge:**  
Rate Per Minute: \$0.14

**G. Option G**

Rate Per Minute: \$0.12



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**SECTION 4 - RATES, (CONT'D.)****4.4 Inmate Operator Assisted Services - Out-of-State Inmates**

The following rates and charges for collect and prepaid services apply to out-of-state inmates housed in Oklahoma correctional institutions at the request of the respective governmental entities.

**4.4.1 Collect Rates and Charges****A. Option A**

- 1. Local Services Rates and Charges**  
Usage Charge Per Minute: \$0.12
- 2. Intra/InterLATA Services Rates and Charges**  
Usage Charge Per Minute: \$0.20

**B. Option B**

- 1. Local Services Rates and Charges**  
Usage Charge Per Minute: \$0.10
- 2. IntraLATA Services Rates and Charges**  
Usage Charge Per Minute: \$0.15
- 3. InterLATA Services Rates and Charges**  
Usage Charge Per Minute: \$0.30

**C. Option C**

- 1. Local, IntraLATA/InterLATA Services Rates and Charges**  
Usage Charge Per Minute: \$0.12

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**SECTION 4 - RATES, (CONT'D.)**

**4.4 Inmate Operator Assisted Services - Out-of-State Inmates**

**4.4.2 Prepaid Rates and Charges**

**A. Option A**

**1. Local Services Rates and Charges**

Usage Charge Per Minute: \$0.10

**2. Intra/InterLATA Services Rates and Charges**

Usage Charge Per Minute: \$0.20

**B. Option B**

**1. Local Services Rates and Charges**

Usage Charge Per Minute: \$0.17

**2. Intra/InterLATA Services Rates and Charges**

Usage Charge Per Minute: \$0.50

**SECTION 4 - RATES, (CONT'D.)**

**4.4 Reserved for Future Use**

**SECTION 4 - RATES, (CONT'D.)**

**4.5 [Reserved For Future Use]**

**(RT)**

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**SECTION 4 - RATES, (CONT'D.)**

**4.5 [Reserved For Future Use]**

**SECTION 4 - RATES, (CONT'D.)**

**4.5 [Reserved for Future Use]**



**SECTION 4 - RATES, (CONT'D.)**

**4.7 [Reserved For Future Use]**



**SECTION 4 – RATES, (CONT'D.)**

**4.8 [Reserved For Future Use]**

SECTION 4 – RATES, (CONT'D.)

4.9 Ancillary Service Charges

4.9.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

4.9.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

4.9.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

3.10.4 Third-Party Money Transmitter Fee

\$3.00 per transaction when paid using an automated payment system

\$5.95 per transaction when paid using a live agent

3.10.5 Single-Call Fee

\$3.00 per transaction when paid using an automated payment system, plus the adopted per-minute rate

\$5.95 per transaction when paid using a live agent, plus the adopted per-minute rate

Pursuant to the Federal Communications Commission’s Third Report and Order, Order on Reconsideration, and Fifth Further Notice of Proposed Rulemaking, FCC 21-60, released May 24, 2021 and effective October 26, 2021 (the “FCC 2021 Order”), the jurisdictional nature of an intrastate call depends exclusively on determining that the physical location of the originating and terminating endpoints of the call are in the state. To the extent that location data is not available, a call will be treated as an interstate call and subject to the rates and Ancillary Service Charges set forth in ViaPath Technologies’ interstate published rates found at: <https://www.gtl.net/legal-and-privacy/federal-tariffs-and-price-lists/> unless the law requires otherwise.

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